

# electric*i*Ⓜ

## USER MANUAL



## 32" QHD LED MONITOR

eiQ-32Q75HDR

Please read this manual thoroughly before use and keep it handy for future reference

# CONTENTS

SAFETY INFORMATION	3
CONNECTION AND PREPARATION OF THE MONITOR	6
WHAT IS INCLUDED	6
WALL MOUNTING	6
ATTACHING THE STAND	7
BUTTON FUNCTIONS	7
INPUT / OUTPUT TERMINALS	8
INITIAL SETUP	8
MENU OPTIONS	8
INPUT SOURCE	9
BRIGHTNESS / CONTRAST	9
COLOUR SETTINGS	10
PICTURE QUALITY SETTINGS	11
DISPLAY	11
AUDIO	12
OSD	12
OTHER	13
TECHNICAL SPECIFICATION	14
SIMPLE TROUBLESHOOTING	15
MANUFACTURER SUPPORT	15

## SAFETY INFORMATION

- Read these instructions – All the safety and operating instructions should be read before this product is operated.
- Keep these instructions – The safety and operating instructions should be retained for future reference.
- Heed all warnings – All warnings on the appliance and in the operating instructions should be adhered to.
- Follow all instructions – All operating and usage instructions should be followed.
- Do not use this equipment near water – The appliance should not be used near water or moisture e.g. in a wet basement or near a swimming pool.
- Clean only with a dry cloth. Do not use solvents or petroleum based fluids.
- Do not block any ventilation openings.
- Do not install near any heat sources such as radiators, stoves or other apparatus (including amplifiers) that produce heat.
- Do not tamper with the supplied plug. This plug is a BS1363 standard plug.
- Protect the power cord from being walked on or pinched, particularly at the plug and at the point where they exit from the appliance.
- Only use attachments/accessories specified by the manufacturer.
- Unplug the apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as power supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus or it has been exposed to rain or moisture, it does not operate normally or has been dropped.
- Please keep the unit in a well ventilated environment.
- The monitor should only be connected to a mains power supply with AC 100-240V~ 50/60Hz
- To prevent overload, do not share the same power supply socket with too many other electronic components.
- Do not place any connecting wires where they may be stepped on or tripped over.
- Do not place heavy items on the cable as this may cause damage.
- Hold the main plug, not the wires, when removing from a socket.
- Unplug immediately and seek professional help if the plug or cable is damaged, liquid has spilt onto the monitor, if accidentally exposed to water or moisture, if anything accidentally penetrates the ventilation slots or if the set does not work normally.
- Do not remove the safety covers. There are no user serviceable parts inside.
- Do not block ventilation slots on the back cover. The monitor can be placed in a cabinet but ensure the guidance on clearances are followed.
- Do not tap or shake the screen, this may damage internal components.
- Diagrams within the manual are for illustrative purposes only, and as such

there may be differences to the actual product received.

- This is a CLASS I product and as such requires an earth connection.

### **WARNING**

Never place a monitor in an unstable location. A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Use cabinets or stands recommended by the manufacturer of the monitor.
- Only use furniture that can safely support the monitor.
- Ensure the monitor is not overhanging the edge of the supporting furniture.
- Do not place the monitor on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the monitor to a suitable support.
- Do not place the monitor on cloth or other materials that may be located between the monitor and the supporting furniture.
- Educate children about the dangers of climbing on furniture to reach the monitor or its controls.

If your existing monitor is being retained and relocated, the same considerations as above should be applied.

### **WARNING**

To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture. The apparatus shall not be exposed to dripping or splashing and objects filled with liquids, such as vases, shall not be placed on or next to the apparatus.

### **WARNING**

The wall plug is used as a disconnection device and should remain readily accessible.



### **WARNING**

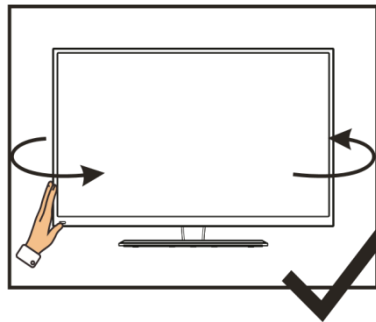
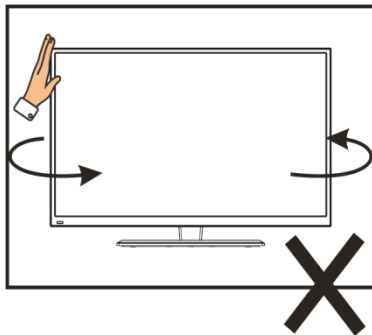
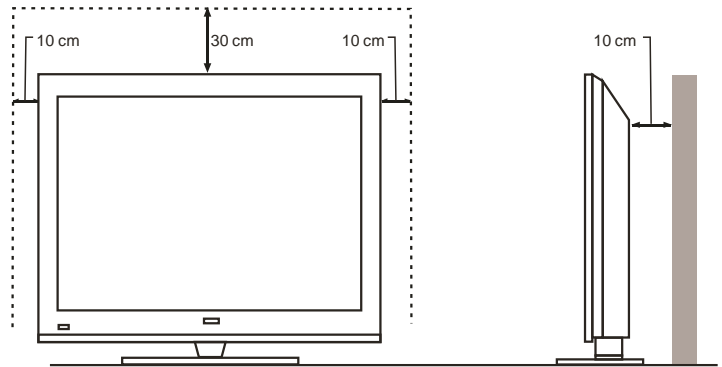
At full volume, prolonged listening may damage the users hearing.

### **CAUTION**

To reduce the risk of electric shock, DO NOT remove the cover (or back). No user serviceable parts inside. Refer servicing to qualified service personnel.

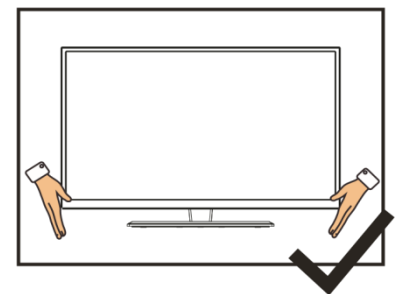
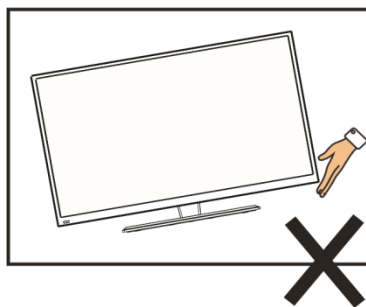
# ATTENTION

- Place the monitor on a firm and flat surface, leaving a space of at least 10cm around the unit and 30cm from the top of the unit to the ceiling or cabinet. Ensure the monitor is positioned close to the wall to avoid it falling when pushed.



- When twisting the monitor, do not hold by the top, you should twist from the base.

- When lifting the monitor, do not use one hand to handle it, you should lift the monitor using two hands, ensuring pressure is not put on the screen itself.



# CONNECTION AND PREPARATION OF THE MONITOR

## WHAT IS INCLUDED



Monitor



User Manual



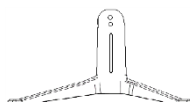
Power Supply



Power Cable



HDMI Lead



Stand



Bolts

## WALL MOUNTING

- The monitor is provided with mounting holes for a VESA approved wall mounting bracket (not supplied).
- The VESA mounting pattern is : 100x100mm and the size of the bolts is 4 x M6 x 10(not supplied).
- Do not use bolts longer than the size specified above for your model or damage will occur to the internal components.

## NOTES:

- Do not install this product until this manual has been read and understood thoroughly. Please keep these instructions for future reference.
- Due to the heavy weight and dimensions of the LCD screens and their fragile nature, we recommend that they are unpacked and assembled by 2 people and professional installers are used to wall mount them (Wall mounting is optional). If you do not understand the instructions, or are unsure how to install this product, please contact a professional for assembly advice and assistance.
- Careful consideration should be made regarding the location the monitor is to be wall mounted as some walls are not suitable for installation. If the monitor is to be mounted on drywall, the mount must be anchored into a wooden stud, concrete block or brick behind the drywall. Installing on drywall alone may not support the weight of the display.
- When drilling holes it is particularly important to take care of electrical cables, water or gas pipes in the wall. Please follow the instructions provided by the wall bracket manufacturer and ensure that all fixing screws supplied are used.
- electriQ and its distributors and dealers are not liable or responsible for damage or injury caused by improper installation, improper use or failure to observe these safety instructions. In such cases any guarantee will expire.

## ATTACHING THE STAND

With the monitor laid on a clean flat surface, attach the stand to the rear of the monitor using the two bolts provided, been careful not to place too much pressure on the rear of the screen. Do not use an electric screwdriver or similar.

## JOYSTICK CONTROL

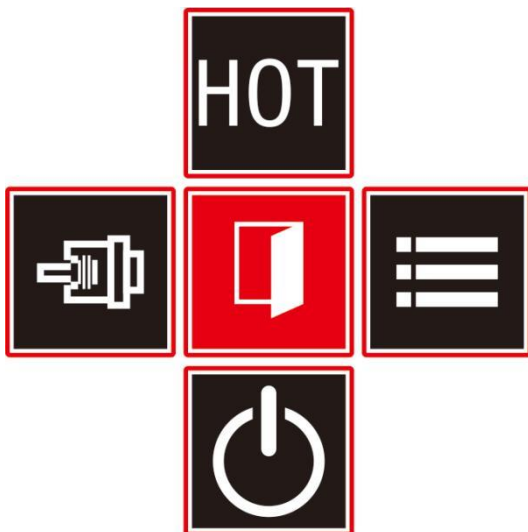


The joystick is located on the rear right hand side of the monitor.

Button	Control	Function
1	Quick Menu	Press to enter the Quick Menu
2	Aspect Ratio	Repeatedly press to change aspect ratio
3	Volume -	Reduces the output volume
4	Brightness	Press, then use 3 and 5 to adjust brightness.
5	Volume +	Increases the output volume

## QUICK MENU

Use the joystick (2-5) to select the required item on the quick menu. Depress the Joystick (1) to select the function required.



	Select to enter picture mode menu. Use the Up (2) button to change the picture mode between: Standard, RTS, FPS, Game, Movie and Photo.
	Select to enter the input menu. Use the Up and Down (2 and 4) buttons to select the input source between Display Port, HDMI 1 and HDMI 2.
	Select to exit the Quick Menu
	Select to enter the main OSD Menu
	Select to Turn the monitor off.

## INPUT / OUTPUT TERMINALS



**USB**  
For  
Firmware  
Updates

**HDMI 2**  
Supports:  
HDMI 1.4  
75Hz  
Freesync

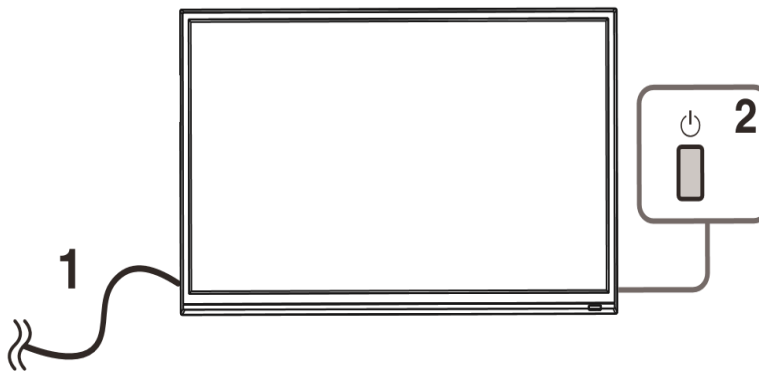
**HDMI 1**  
Supports:  
HDMI 2.0  
144Hz  
Freesync

**DISPLAY  
PORT  
(DP)**  
Supports:  
DP 1.2  
144Hz  
Freesync

**AUDIO  
OUT**

**DC IN**

## INITIAL SETUP



Connect the monitor to a power outlet.

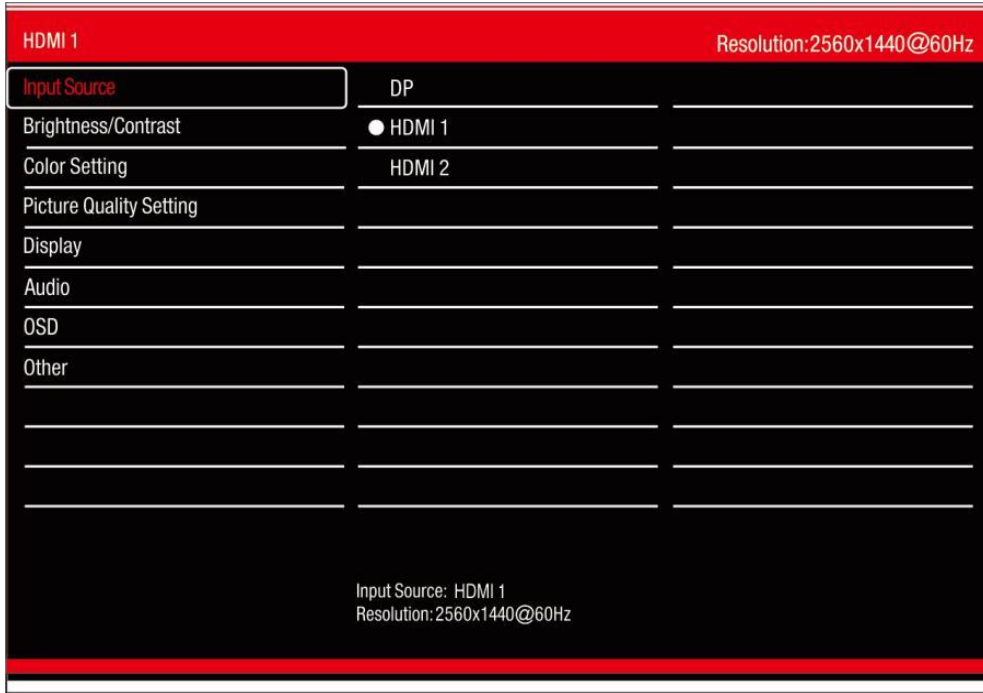
1. Press the POWER button on the monitor or to turn it on (The indicator will be blue)
2. Connect the relevant cable to the corresponding input on the monitor. The source will be automatically detected.
3. To change between the inputs, see the Quick menu on the previous Page.

## MENU OPTIONS

The menu for the monitor can be accessed by selecting it within the Quick menu (See previous page). This menu is separated into the following sub menus: Picture Settings, Image Settings, Colour Temperature, OSD Settings, Reset, and Miscellaneous options, details of each menu can be found in the following sections

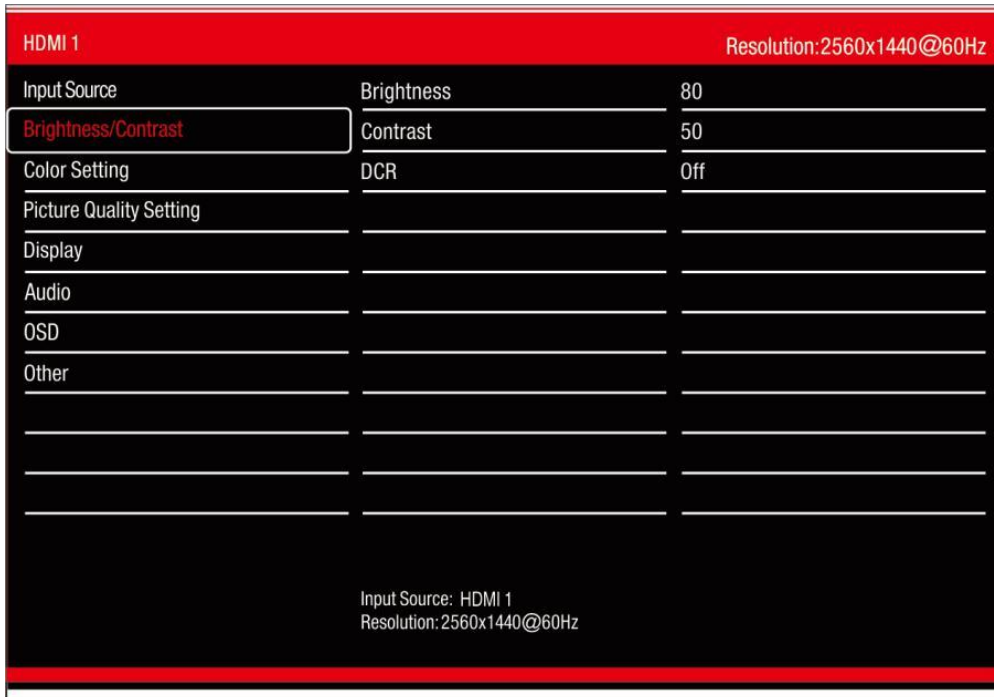


# INPUT SOURCE



Change the input between DisplayPort (DP), HDMI 1 and HDMI 2.

# BRIGHTNESS/CONTRAST



Brightness: Adjust the brightness of the display between 0 and 100.

Contrast: Adjust the contrast of the display between 0 and 100.

DCR: Turn the Dynamic Contrast Ratio feature On or Off.







## OTHER



FreeSync Mode: Turn FreeSync On or Off.

HDR: Turn HDR On (requires HDMI 2.0 input)

Firmware Update: Update the monitor firmware with proper firmware Using the USB port.

Reset: Restore factory default setting.

# TECHNICAL SPECIFICATION

Product Model		eiQ-32Q75HDR
Screen Size		32" Diagonal
Panel Type		VA Panel
Aspect Ratio		16:9
Power Supply		AC 100-240V, 50/60Hz
Power Consumption		60W
Dimensions		748x498x166
Net/Gross Weight		8.35/9.46
Audio Output Power (Internal)		2 x 3W
Picture	Maximum Resolution	2560 x 1440 QHD
	Brightness	300 cd/m <sup>2</sup>
	Static Contrast	3000:1
	Response time	5ms (GTG)
	Viewing Angle (H/V)	178°/178°
Terminals	USB Input	X1 (Firmware Update)
	HDMI Input	X2
	Display Port Input	X1
	Audio Output	N/A
Working Temperature		0°C ~50°C
Working Humidity		5% ~ 90% Non-condensing

*Note: Due to continued product development the specification shown above may change without notice.*

## PRODUCT DISPOSAL



Do not dispose this product as unsorted municipal waste. Collection of such waste must be handled separately as special treatment is necessary.

Recycling facilities are now available for all customers at which you can deposit your old electrical products. Customers will be able to take any old electrical equipment to participating civic amenity sites run by their local councils. Please remember that this equipment will be further handled during the recycling process, so please be considerate when depositing your equipment. Please contact the local council for details of your local household waste recycling centres.

## SIMPLE TROUBLESHOOTING

If the display fails or the performance changes dramatically, check the display in accordance with the following instructions. Remember to check the peripherals to pinpoint the source of the failure.

Symptom	Solution
Power cannot be turned on. (Power indicator does not illuminate.)	<ul style="list-style-type: none"> <li>• Check that both ends of the power cable are plugged into the socket appropriately and the wall socket is operational</li> </ul>
No Input Signal message appears.	<ul style="list-style-type: none"> <li>• Check that the input cable is connected properly.</li> <li>• Check that the power of the relevant peripherals is turned on.</li> <li>• Check that the selected source matches the input.</li> <li>• Factory reset the monitor, using the RESET option within the Main menu.</li> </ul>
Flashing spots or stripes appear on the screen.	<ul style="list-style-type: none"> <li>• Check that there are no emission (Car, HV cable or Neon lamp) or other possible interference sources.</li> </ul>
Image colour or quality deteriorates.	<ul style="list-style-type: none"> <li>• Check that all the video settings are adjusted appropriately, such as brightness, contrast, colour etc.</li> <li>• For more information about video settings, refer to OSD Functions</li> </ul>
Screen position and size are incorrect.	<ul style="list-style-type: none"> <li>• Check that the screen position and size is adjusted appropriately.</li> </ul>
Image or colour is incorrect.	<ul style="list-style-type: none"> <li>• Check that the signal line is connected properly.</li> <li>• When connecting to a PC, you can change the resolution of the PC to acquire the correct image. Discrepancies in the PC output signal may affect the display of the image.</li> </ul>
Display warning message.	<ul style="list-style-type: none"> <li>• Check that the input signal line is properly fixed.</li> <li>• Select the correct input source</li> <li>• For more information, refer to Supported Signal Modes</li> </ul>

## electriQ UK SUPPORT

Complete online support form on [www.electriQ.co.uk/support](http://www.electriQ.co.uk/support)

Service Line: 0871 620 1057

Office hours: 9AM - 5PM Monday to Friday

Unit J6, Lowfields Business Park,  
Lowfields Way, Elland  
West Yorkshire, HX5 9DA