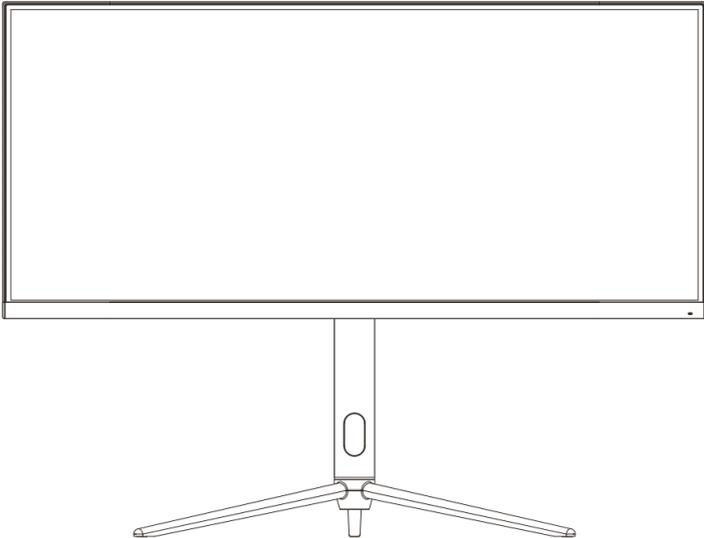


electriciQ

USER MANUAL



30" CURVED LED MONITOR **eiQ-30CVWF200VAFSGHAS**

Thank you for choosing electriciQ.

Please read the user manual before using this monitor and keep it safe for future reference.

Visit our page www.electriQ.co.uk to view our entire range of Intelligent Electricals.

SETTLING IN OK?

We hope this has been helpful to you.

We would love to see how you're getting on with your new purchase, so please share any snaps you have on the platform of your choice below.

Our community awaits your uploads - Snap, tag and hashtag away!



@electriQUK

#electriQUK

WE'RE HERE TO HELP

Should you have any problems or questions with your purchase, please contact a member of our customer service team.

☎ 0330 390 3061

✉ support@electriQ.co.uk

Mon-Fri | 9am to 5pm

Unit 2A, Trident Business Park,
Neptune Way, Leeds Road,
Huddersfield, HD2 1UA

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SAFETY INFORMATION

- **Read these instructions** – All the safety and operating instructions should be read before this product is installed or operated.
- **Keep these instructions** – The safety and operating instructions should be retained for future reference.
- **Heed all warnings** – All warnings on the appliance and in the operating instructions should be adhered to.
- **Follow all instructions** – All operating and usage instructions should be followed.
- **Do not use this equipment near water** – The appliance should not be used near water or moisture e.g. in a wet basement or near a swimming pool.
- This monitor is designed for indoor use only.
- Clean only with a dry cloth. Do not use solvents or petroleum-based fluids.
- Do not block any ventilation openings.
- Do not install near any heat sources such as radiators, stoves or other apparatus (including amplifiers) that produce heat.
- Do not tamper with the supplied plug. This plug is a BS1363 standard plug.
- Protect the power cord from being walked on or pinched, particularly at the plug and at the point where it exits from the appliance.
- Only use attachments/accessories specified by the manufacturer.
- Unplug the apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as:
 - The power supply cord or plug has been damaged.
 - Liquid has been spilled or the monitor has been exposed to rain or moisture.
 - Objects have fallen into the apparatus.
 - It does not operate normally or has been dropped.
- Please keep the unit in a well-ventilated environment.
- The monitor should only be connected to a mains power supply using the supplied power adaptor.
- To prevent overload, do not share the same power supply socket with too many other electronic components.
- Do not place any connecting wires where they may be stepped on or tripped over.
- Do not place heavy items on the cable as this may cause damage.
- When removing from a socket grip the plug, not the cable.
- Disconnect the plug immediately and seek professional help if the plug or cable is damaged, liquid has spilt onto the monitor, if accidentally exposed

- to water or moisture, if anything accidentally penetrates the ventilation slots or if the set does not work normally.
- Do not remove the safety covers. There are no user serviceable parts inside.
- Do not block ventilation slots on the back cover. The monitor can be placed in a cabinet but ensure the guidance on clearances (see next page) are followed.
- Do not tap or shake the screen, this may damage internal components.
- Diagrams within the manual are for illustrative purposes only, and as such there may be differences to the actual product received.
- This is a CLASS I product and as such requires an earth connection.

WARNINGS

Never place a monitor in an unstable location. A monitor may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Use cabinets or stands recommended by the manufacturer of the monitor.
- Only use furniture that can safely support the monitor.
- Ensure the monitor is not overhanging the edge of the supporting furniture.
- Do not place the monitor on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the monitor to a suitable support.
- Do not place the monitor on cloth or other materials that may be located between the monitor and the supporting furniture.
- Educate children about the dangers of climbing on furniture to reach the monitor or its controls.

If your existing monitor is being retained and relocated, the same considerations as above should be applied.

	<p>AT FULL VOLUME, PROLONGED LISTENING MAY DAMAGE THE USER'S HEARING.</p>	
	<p style="text-align: center;">CAUTION RISK OF ELECTRIC SHOCK. DO NOT OPEN</p>	
<p>This warning sign is to warn of dangerous voltage inside the product.</p>	<p>CAUTION: To reduce the risk of electric shock, DO NOT remove the cover (or back). No user serviceable parts inside. Refer servicing to qualified service personnel.</p>	<p>This warning sign is to alert you of important instructions accompanying the product.</p>

WHAT IS SUPPLIED



Monitor



Stem



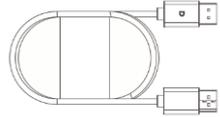
Base



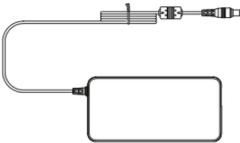
VESA Adaptor



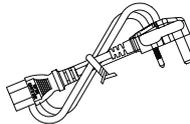
Bolts



DP Cable



Power Adaptor



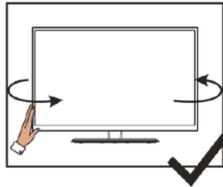
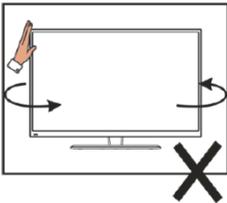
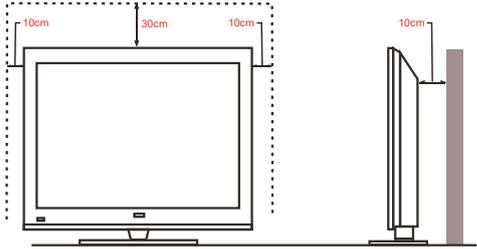
Power Cable



User Manual

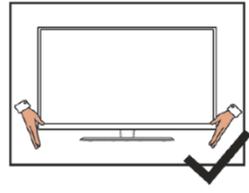
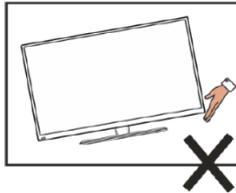
PREPARING THE MONITOR FOR USE

Place the monitor on a firm and flat surface, leaving a space of at least 10cm around the unit and 30cm from the top of the unit to the ceiling or cabinet. Ensure the monitor is positioned close to the wall to avoid it falling when pushed.



When twisting the monitor, do not hold by the top, you should twist from the base.

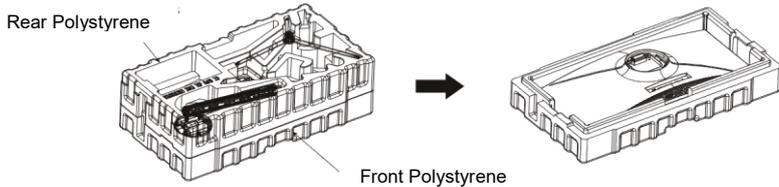
When lifting the monitor, do not use one hand to handle it, you should lift the monitor using two hands, ensuring pressure is not put on the screen itself.



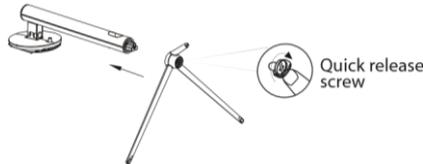
ATTACHING THE STAND

- Due to the heavy weight and dimensions of the screen and its fragile nature, we recommend that it is unpacked and assembled by 2 people.
- electriQ and its distributors and dealers are not liable or responsible for damage or injury caused by improper installation, improper use or failure to observe these safety instructions. In such cases any guarantee will be void.
- Keep the foam underneath the monitor before attaching the stand.
- To avoid damage, do not touch the screen when moving the monitor.

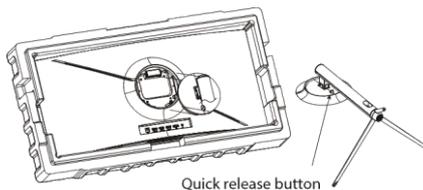
1. Open the packaging, take out the monitor with polystyrene still attached and gently place it on a desk or table with the screen facing down. Remove the polystyrene from the rear of the monitor.



2. Take out the base and the stem. Press together and then secure together using the quick release screw.



3. Align the stand stem bracket with the opening on the back of the monitor and carefully insert the bracket, locating the top of the bracket, and ensuring that the quick release button clicks to lock it in place.



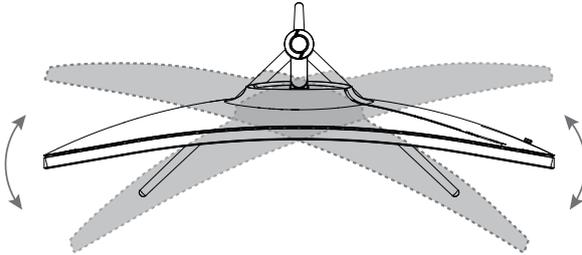
4. Lift the monitor to stand in the upright position by holding the stand. Never put pressure on the screen as this may result in damage.

HOW TO REMOVE THE STAND

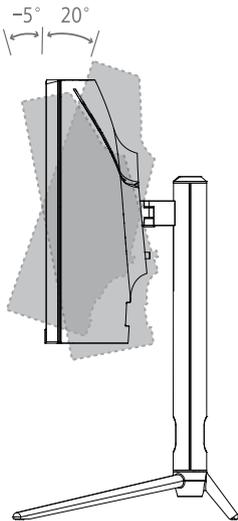
Lay the monitor on a suitable surface with the screen suitably supported (Preferably using the polystyrene) and press the quick release button to unclip the bottom of the stand from the rear of the monitor, before tilting and sliding the stand off the rear of the monitor.

MONITOR ADJUSTMENT

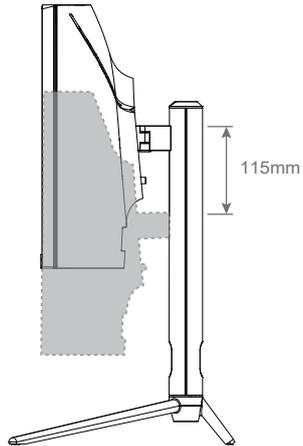
The stand provided with your monitor is fully adjustable in order to ensure you can get it in the perfect position.



It can rotate $25^{\circ}(\pm 2.0^{\circ})$ in either direction



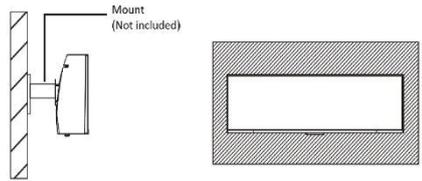
It can tilt downwards by $5.0^{\circ}(\pm 2.0^{\circ})$ or up $20^{\circ}(\pm 2.0^{\circ})$



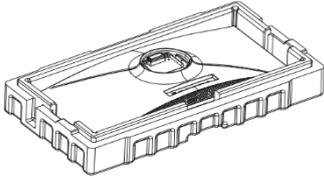
There is also 115mm (± 5.0 mm) of height adjustment

WALL MOUNTING

- The monitor is provided with a mounting adaptor to connect a VESA approved wall mounting bracket (not supplied).
- The VESA mounting pattern is: 100x100mm and the size of the screws is 4 x M6 x 10 (not supplied)
- Do not use screws longer than specified or damage will occur to the internal components.

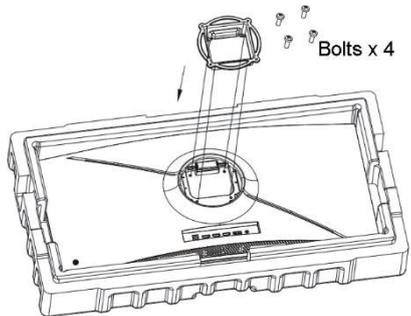


NOTE: As the monitor is considered heavy, please consult with a professional wall mount installer to perform the installation.



1. Open the package, take out the product with foam still attached, and gently place it on a desk or table. Remove the accessories and the foam covering the rear of the monitor. If the monitor was already attached to the stand, remove the stand.

2. Install the VESA adaptor using the 4 bolts provided. Follow the directions received with your mount, stand, or accessory and install the monitor on the wall or fixture as desired.

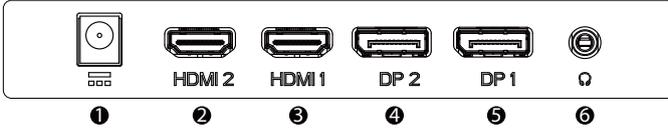


NOTES:

- Do not pinch the screen directly with your hand when hanging the product to prevent the screen from breaking.
- Due to the heavy weight and dimensions of LCD screens and their fragile nature, we recommend that they are unpacked and assembled by 2 people and professional installers are used to wall mount them (wall mounting is optional).
- If you do not understand the instructions, or are unsure how to install this product, please contact a professional for assembly advice and assistance.
- Careful consideration should be made regarding the location the monitor is to be wall mounted as some walls are not suitable for installation. If the monitor is to be mounted on drywall, the mount must be anchored into a wooden stud, concrete block or brick behind the drywall. Installing on drywall alone may not support the weight of the display.
- When drilling holes, it is particularly important to take care of electrical cables, water or gas pipes in the wall. Please follow the instructions provided by the wall bracket manufacturer and ensure that all fixing bolts supplied are used.
- electriQ and its distributors and dealers are not liable or responsible for damage or injury caused by improper installation, improper use or failure to observe these safety instructions. In such cases any guarantee will expire.

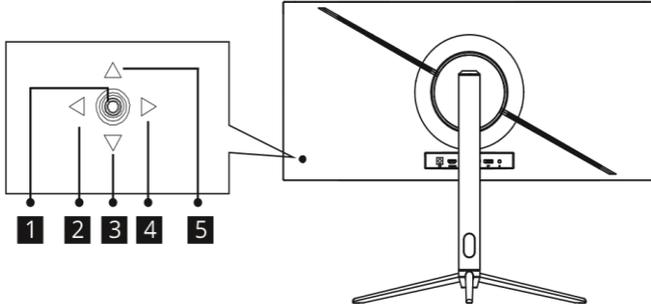
GETTING STARTED

CONNECTIONS AVAILABLE ON THE MONITOR



1	DC power Inlet: Insert the power adaptor cable.
2 & 3	HDMI Port 2.0: Insert one end of the HDMI cable into a suitable HDMI output and connect the other end to the monitor's HDMI port.
4 & 5	DP (Display Port) 1.4: Insert one end of the DP cable into the computer's DP output and connect the other end to the monitor's DP port.
6	Audio Output: Insert an Audio cable into the monitor to output sound to a device, such as headphones or speakers.

MONITOR CONTROLS



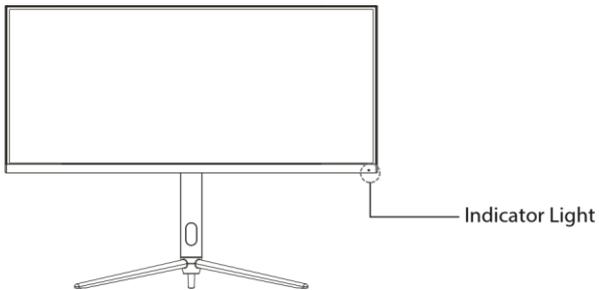
Button	Function
1	Power button Press to turn the monitor on/off.
2	Exit/hot key Press to return to the previous menu/ adjust the input signal (HOTKEY 3).
3	Down button Press to navigate down in the menu/ adjust the game crosshair (HOTKEY 1).
4	Menu button Press to enter sub-menus/ enter the main menu.
5	Up button Press to navigate up in the menu/ enter the scene mode (HOTKEY 2).

INITIAL SETUP



1. Attach the stand or wall mount the product following the guidance on the previous pages.
2. Connect the source device (such as PC) using the correct cable.
3. Connect the power cable to the monitor and plug into a suitable socket.
4. Press the POWER button on the monitor or to turn it on.

INDICATOR STATUS LIGHT



Your monitor includes an indicator to show the status

Colour
Blue
Red

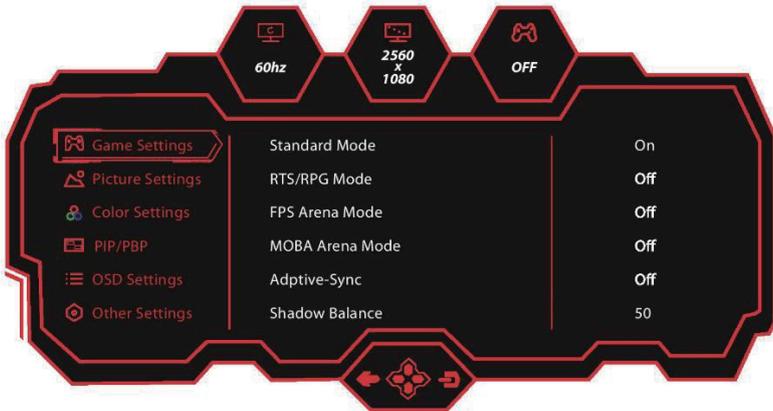
Description
Power is on and monitor operating normally
Monitor in standby, No video signal

NAVIGATING THE OSD MENU

NOTE: Due to continuous product development, the OSD menu shown may differ slightly from the product.

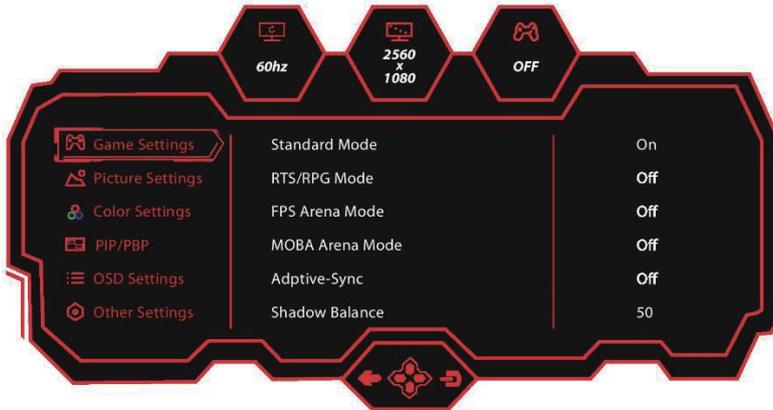
The screen display (OSD) menu can be used to adjust the settings of the monitor and is shown on the screen after the monitor is powered on and the menu is accessed using the joystick on the rear of the monitor.

1. Press the Joystick right to enter the OSD menu.



2. Move the joystick up and down to navigate through the desired functions.
 - Move the joystick right to select/confirm the option.
 - Move the joystick left to cancel the current option and return to the previous level of the menu.

GAME SETTINGS



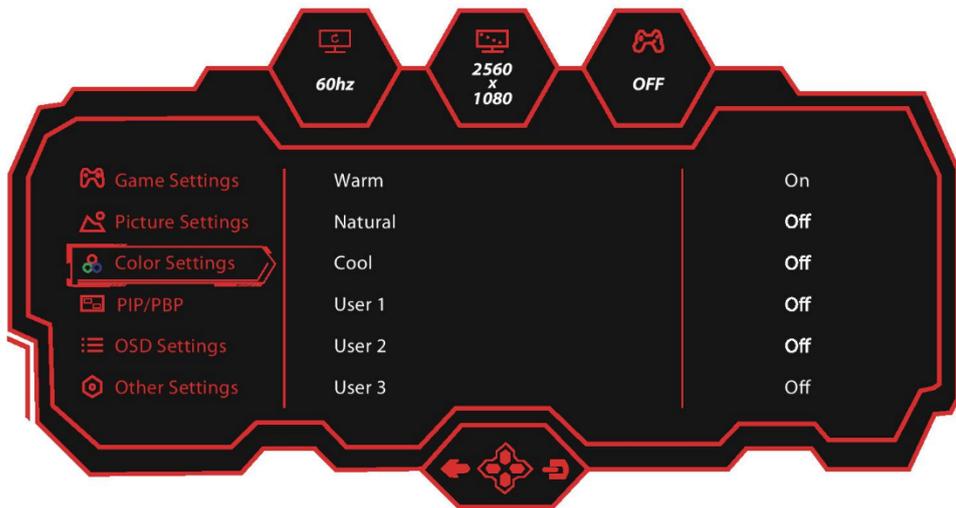
Setting	Options	Description
Standard Mode	On / Off	Settings optimised for standard use of the monitor.
RTS/RPG Mode	On / Off	Settings are optimised for real time strategy and role playing games.
FPS Arena Mode	On / Off	Settings are optimised for first person shooter games.
MOBA Arena Mode	On / Off	Settings are optimised for multiplayer online battle arena games.
Adaptive-Sync	On / Off	Helps to reduce tearing, stuttering and judder while playing fast moving games.
Shadow Balance	0 – 100	Adjust the darkness / detail within shadows on the screen
Response Time	Off, Normal, Fast, Ultrafast	Overdrive to increase the response time of the monitor.
Refresh Rate	Off, On, Position (Top Right, Top Left, Bottom Right, Bottom Left)	Select whether to display the refresh rate on the screen and its position.
Game Crosshair	Off, Crosshair 1, Crosshair 2, Crosshair 3, Crosshair 4, Crosshair 5, Crosshair 6,	Select whether to display crosshairs on the screen and the style of the crosshairs.
Game Time	Off, 15:00, 30:00, 45:00, 60:00,	Set the length of the timer.
Dynamic Brightness	Off, Standard, Expert, Elaboration	Set if the screen compensates when images are dark or bright, and to what extent.
HDR	Off, On	Use with HDR (High dynamic range) sources to increase the range of colours / brightness shown.
MPRT	Off, On	Use to help to prevent motion blur.
Ambient Lighting	Off, On	Set the ambient lighting of the monitor.

PICTURE SETTINGS



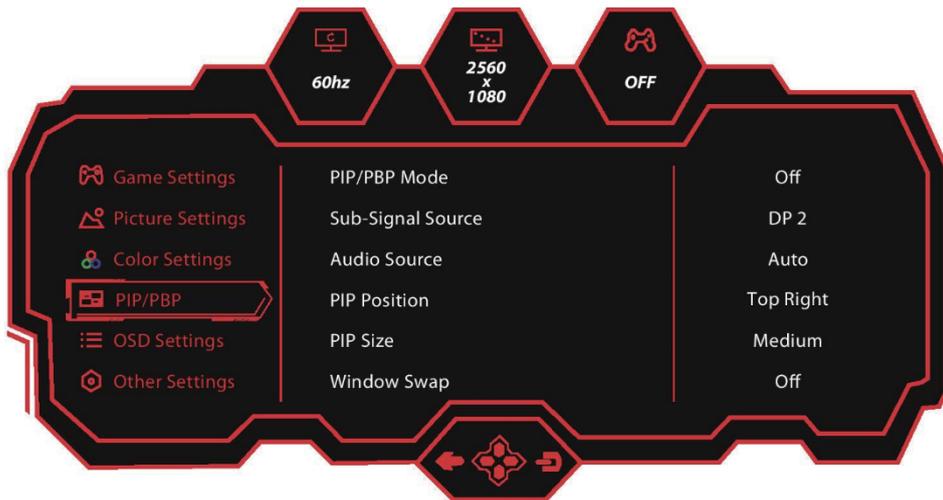
Setting	Options	Description
Brightness	0 - 100	Adjust the brightness of the image on the screen.
Contrast	0 - 100	Adjust the contrast of the image on the screen
DCR	On / Off	Turn DCR (Dynamic Contrast Ratio) on or off, which may help the clarity of the image.
Contextual Model	Off, Movie Mode, Reading Mode, Night Mode	Select to automatically adjust the picture to suit one of the pre set modes.
Low Blue Light	0 - 100	Set to adjust the amount of low blue light which is emitted from the monitor.
Sharpness	0 - 5	Enhances the edges of items on screen to make them appear sharper.
Gamma	1.8, 2.0, 2.2,2.4, 2.6, S.Curve	Change to match the gamma output of the source for better colour reproduction.
Aspect Ratio	Widescreen, 4:3, 1:1, Auto	Change the shape of the image on screen. If a non widescreen option is chosen, the sides of the screen will be black.

COLOUR SETTINGS



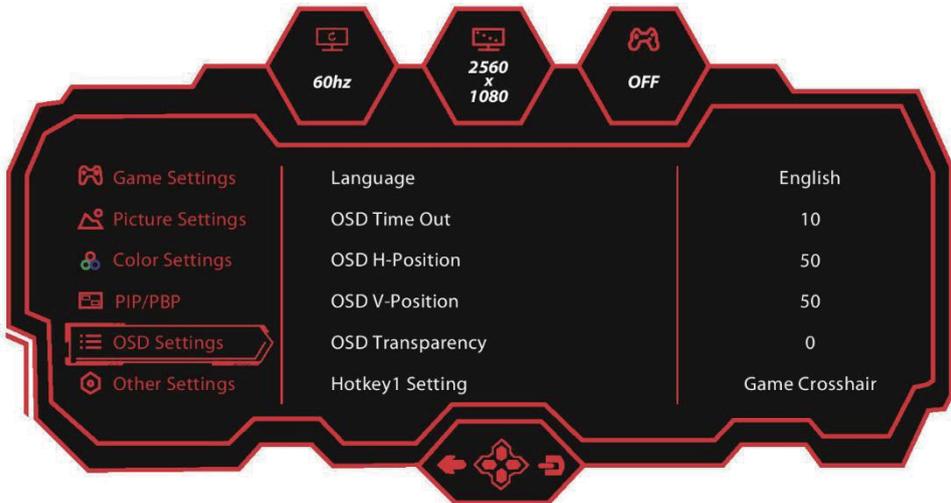
Setting	Options	Description
Warm	On / Off	3 different pre set colour temperatures that can be applied to the image.
Natural	On / Off	
Cool	On / Off	
User 1	On (R, G, B) / Off	3 separate user adjustable colour temperatures, allowing you to select the Red, Green and Blue values of the output manually
User 2	On (R, G, B) / Off	
User 3	On (R, G, B) / Off	
Hue	0 - 100	Adjusts the colour of the image displayed on the screen.
Saturation	0 - 100	Increase to make colours appear sharper, reduce to make them appear more faded.

PIP (Picture in Picture) / PBP (Picture by Picture)



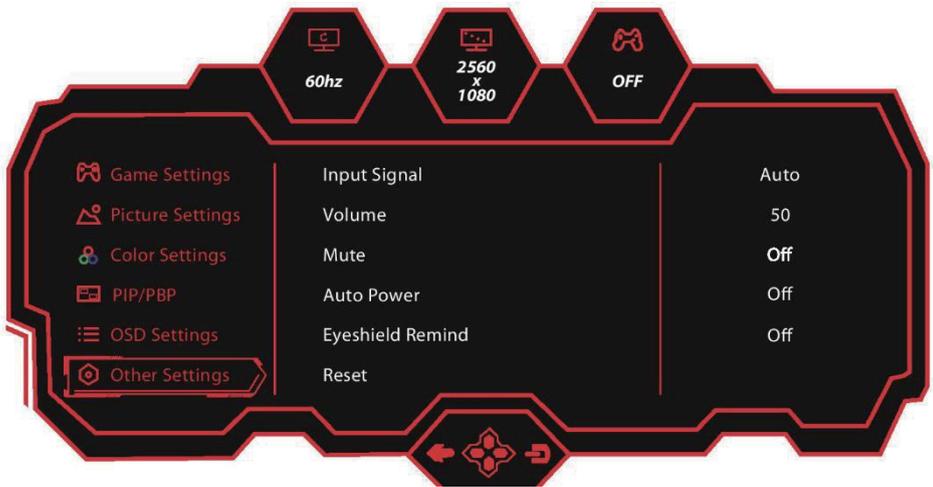
Setting	Options	Description
PIP/PBP Mode	Off/PIP Mode/PBP 2Win 1:1	Turn PIP/PBP on and of, and select which option is used for displaying multiple video sources.
Sub-Signal Source	DP1, DP 2, HDMI1, HDMI2	Select which input source is used for the second input.
Audio source	Auto/DP1/DP2/HDMI1/HDMI2	Select which input source is used for the audio input
PIP Position	TopRight/TopLeft/BottomRight/BottomLeft	Select the position of the secondary video source on the screen in PIP modes.
PIP Size	Small, Medium, Large	Select the size of the secondary video source on the screen in PIP modes.
Window Swap	On / Off	Swaps the primary and secondary sources on the screen.

OSD SETTINGS



Setting	Options	Description
Language	23 Languages to select from	Select which language the OSD is displayed in
OSD Time Out	5 – 60	Select how long (in seconds) the OSD is displayed when no buttons are pressed.
OSD H-Position	0 – 100	Select the horizontal position of the OSD.
OSD V-Position	0 – 100	Select the vertical position of the OSD.
OSD Transparency	0 – 5	Select how see-through the OSD is.
Hotkey1 Setting	Brightness, Contrast, Volume, Mute, Shadow Balance, Game Crosshair, Refresh Rate, Game Time, Contextual Model, PIP/PBP Mode, Input Signal, Dynamic Brightness, HDR	Set what menu / action is displayed when the relevant hotkey is pressed.
Hotkey2 Setting		
Hotkey 2 Setting		
OSD Lock	On / Off	Lock the OSD to prevent unauthorised changes.

OTHER SETTINGS



Setting	Options	Description
Input Signal	Auto, DP1, DP 2, HDMI1, HDMI2	Choose the input source which is displayed on the monitor.
Volume	0 – 100	Adjust the volume output by the monitor
Mute	On / Off	Mute the audio output from the speakers / audio out port.
Auto Power	On / Off	Set whether the monitor will automatically turn on when a source starts to output to the monitor.
Eyeshield Remind	On / Off	Allows you to set up regular reminders to take a break from looking at the monitor to prevent eye strain.
Reset	Yes / No	Reset the monitor back to factory settings.
Information	Input Source, Resolution, Mode, HDR Ver	Display information about the monitor.

SPECIFICATION

Product Model		eiQ-30CVWF200VAFSGHAS
Screen Size		30" (Diagonal)
Panel Type		VA Panel
Aspect Ratio		21:9
Radius of Curve		R1500
Power Supply		12.0V === 4.0A
Dimensions (With Stand)		701 x 269 x 536mm
Dimensions (Without Stand)		701 x 122 x 318mm
Net / Gross Weight		6.5kg / 8.5 kg
VESA Wall Mount Dimensions (not included)		100 x 100 mm
Picture	Maximum Resolution	2560 x 1080
	Brightness	≥250nit
	Response Time	7ms / 1ms MPRT
	Refresh Rate (Max)	200 Hz
	Static Contrast	3000:1
	Viewing Angle (H/V)	178° / 178°
Connections	HDMI Input	HDMI 2.0 x 2
	Display Port Input	DP 1.4 x 2
	Audio Output	x 1 (Headphone Socket)
Working Temperature		0°C - 40°C
Working Humidity		10% - 85% Non-condensing

Notes:

- Due to continued product development the specification shown above may change without notice.
- Maximum resolution and refresh rate achievable is dependant on the input source and the quality / specification of cables used.



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TROUBLESHOOTING

If the display fails or the performance changes dramatically, check the display in accordance with the following instructions. Remember to check the peripherals to pinpoint the source of the failure.

Symptom	Solution
Power cannot be turned on. (Power indicator does not illuminate.)	<ul style="list-style-type: none">● Check that both ends of the power cable are plugged into the socket correctly and the wall socket is operational.
No Input Signal message appears.	<ul style="list-style-type: none">● Check that the input cable is connected properly.● Check that the power of the relevant peripherals is turned on. Check that the selected source matches the input.● Factory reset the monitor, using the RESET option within the main menu.
Flashing spots or stripes appear on the screen.	<ul style="list-style-type: none">● Check that there is no emission (car, HV cable or neon lamp) or other possible interference sources.
Image colour or quality deteriorates.	<ul style="list-style-type: none">● Check that all the video settings are adjusted appropriately, such as brightness, contrast, colour etc.● For more information about video settings, refer to OSD Functions.
Screen position and size are incorrect.	<ul style="list-style-type: none">● Check that the screen position and size is adjusted appropriately.
Image or colour is incorrect.	<ul style="list-style-type: none">● Check that the signal line is connected properly.● When connecting to a PC, you can change the resolution of the PC to acquire the correct image. Discrepancies in the PC output signal may affect the display of the image.
Display warning message.	<ul style="list-style-type: none">● Check that the input signal line is properly fixed.● Select the correct input source.● For more information, refer to Supported Signal Modes.

PRODUCT DISPOSAL

Do not dispose this product as unsorted municipal waste. Collection of such waste must be handled separately as special treatment is necessary.



Recycling facilities are now available for all customers at which you can deposit your old electrical products. Customers will be able to take any old electrical equipment to participating civic amenity sites run by their local councils. Please remember that this equipment will be further handled during the recycling process, so please be considerate when depositing your equipment. Please contact the local council for details of your local household waste recycling centres.

electriQ UK SUPPORT

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0330 390 3061

Office hours: 9 AM - 5 PM, Monday to Friday

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