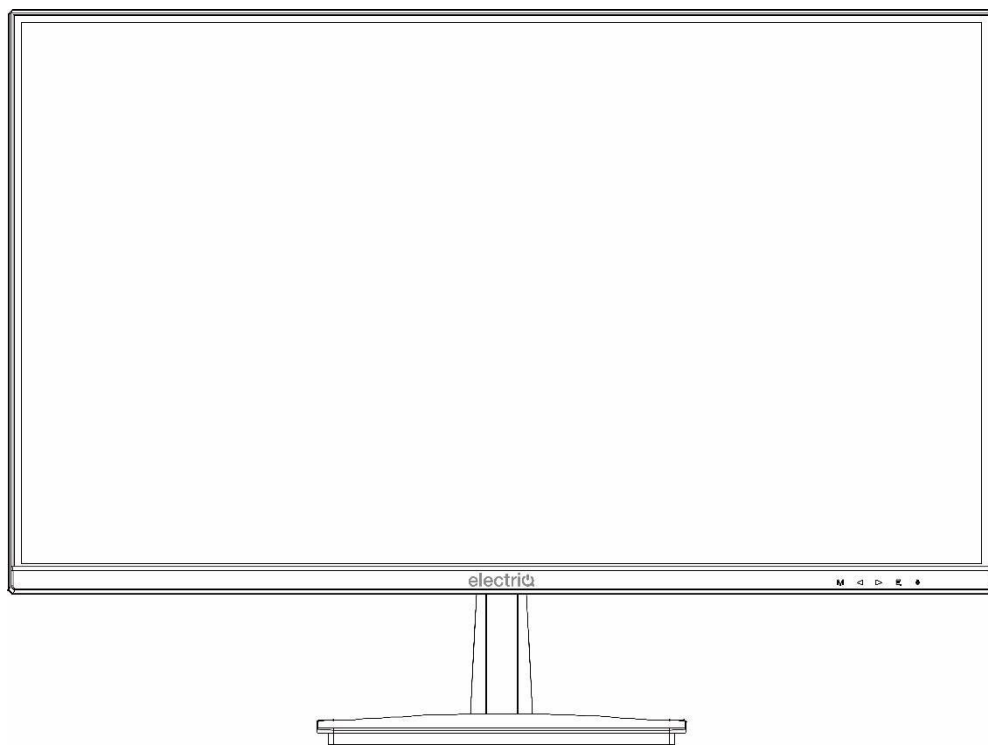# USER MANUAL

23.8 INCH SLIM LED MONITOR

eiQ-24FHD75IS

Thank you for choosing electriQ
Please read the user manual before using this monitor and keep it safe for future reference

Visit www.electriQ.co.uk to view our entire range of Intelligent Electricals.

CONTENTS

SAFETY INFORMATION

- Read these instructions - All the safety and operating instructions should be read before this product is operated.
- Keep these instructions - The safety and operating instructions should be retained for future reference.
- Heed all warnings - All warnings on the appliance and in the operating instructions should be adhered to.
- Follow all instructions - All operating and usage instructions should be followed.
- Do not use this equipment near water, or in humid environments - The appliance should not be used near water or moisture e.g. in a wet basement or near a swimming pool.
- Clean only with a dry cloth. Do not use solvents or petroleum-based fluids.
- Do not block any ventilation openings.
- Do not install near any heat sources such as radiators, stoves or other apparatus (including amplifiers) that produce heat.
- Do not tamper with the supplied plug. This plug is a BS1363 standard plug.
- Protect the power cord from being walked on or trapped, particularly at the plug and at the point where it exits from the appliance.
- Only use attachments/accessories specified by the manufacturer.
- Use only with a cart, stand, tripod, bracket or table specified by the manufacturer or sold with the apparatus. When a cart or stand is used, use caution when moving it to avoid any injuries or damage from it tipping over.
- Unplug the apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as if the power cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus or it has been exposed to rain or moisture, it does not operate normally or has been dropped.
- Please keep the unit in a well-ventilated environment.
- The monitor should only be connected to a mains power supply as rated on the back of the equipment.
- To prevent overload, do not share the same power socket with too many other electronic components.
- Do not place any connecting wires where they may be stepped on or tripped over.
- Do not place heavy items on the cable as this may cause damage.
- When removing from a socket hold by the plug and not the wires.

- Disconnect the power immediately and seek professional help if the plug or cable is damaged, liquid has spilt onto the unit, if accidentally exposed to water or moisture, if anything accidentally penetrates the ventilation slots or if the unit does not work normally.
- Do not remove the safety covers. There are no user serviceable parts inside. Trying to service the unit yourself is dangerous and may invalidate the product's warranty. Only qualified personnel should service this apparatus.
- Do not block ventilation slots on the back cover. The monitor can be placed in a cabinet but ensure at least 5cm (2") clearance all around. Do not tap or shake the screen, this may damage internal components.
- WARNING: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture. The apparatus shall not be exposed to dripping or splashing and objects filled with liquids, such as vases, shall not be placed on the apparatus.
- WARNING: The wall socket is used as a disconnection device and should remain readily accessible.
- WARNING: The batteries shall not be exposed to excessive heat such as direct sunlight or fire.
- Although every effort is made to maintain the accuracy of the manual, due to continuous product development, some variation from the manual is possible.
- The availability of features and settings may vary depending on the input source and method of connection.
- The available resolutions and refresh rates may be limited by the capabilities and/or settings of the source device.

|	**AT FULL VOLUME, PROLONGED LISTENING MAY DAMAGE THE USER'S HEARING.**	
This warning sign is to warn of dangerous voltage inside the product.	**CAUTION** RISK OF ELECTRIC SHOCK, DO NOT OPEN — CAUTION: To reduce the risk of electric shock, DO NOT remove the cover (or back). No user serviceable parts inside. Refer servicing to qualified service personnel.	This warning sign is to alert you of important instructions accompanying the product.

WHATS INCLUDED

USER MANUAL

POWER SUPPLY

HDMI

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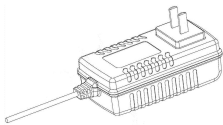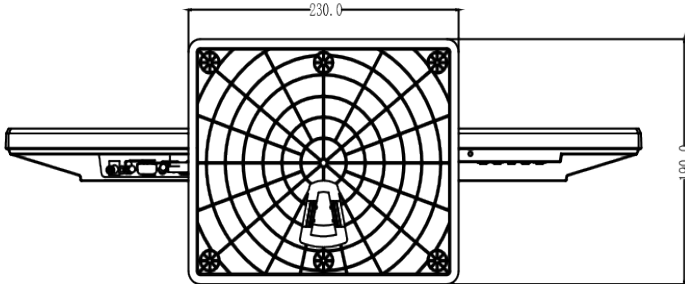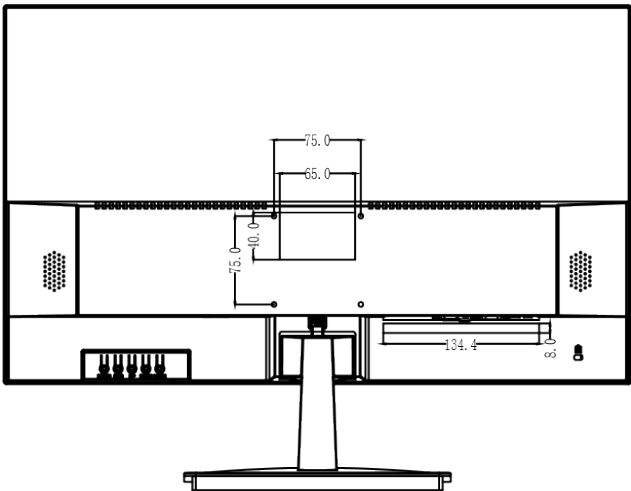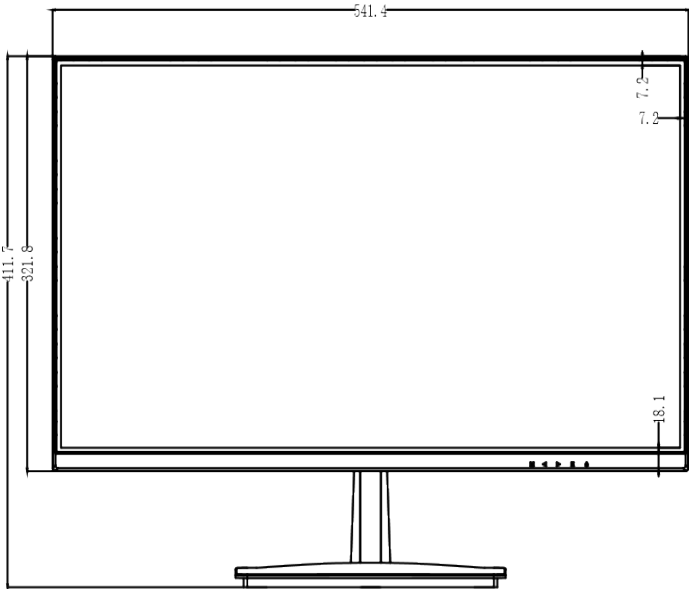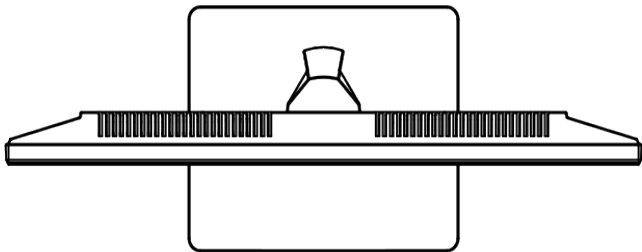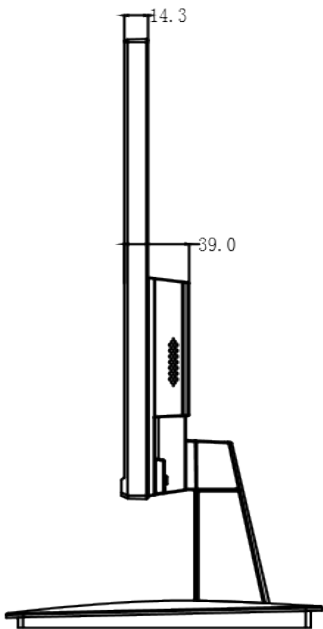
CONNECTIONS AVAILABLE ON THE MONITOR

| HDMI | VGA | AUDIO | DC 12V |
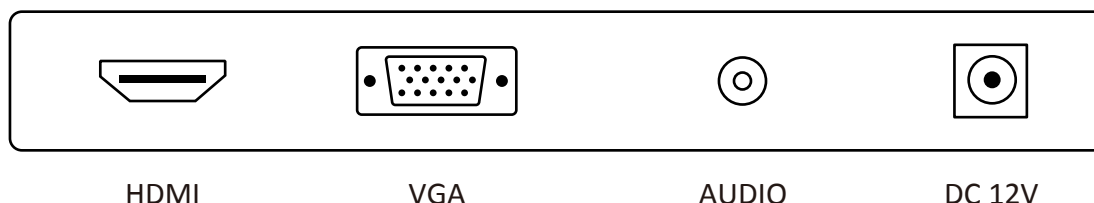
1. HDMI port: Used to connect a compatible device. Supports HDMI 1.4 & 2.0;

2. VGA: Used to connect a compatible VGA device.

3. AUDIO: The AUDIO Input Source.

4. DC Input Port: Connect the supplied power supply to power the monitor.

WALL MOUNTING

- The monitor is provided with mounting holes for a VESA approved wall mounting bracket (not supplied).
- The VESA mounting pattern is: 75x75 mm and the size of the screws is 4 x M6 x 10 (not supplied)
- Do not use screws longer than specified or damage will occur to the internal components.

NOTE: As the monitor is considered heavy, please consult with a professional wall mount installer to perform the installation.

GETTING STARTED

MONITOR CONTROLS

|	
M	Enter the Main OSD (On Screen Display) Menu; (Within OSD) Select submenu.
◀	Display the HDR Menu; (Within OSD) Go Up or increase the value of the selected item.
▶	Display LOS (Crosshairs); (Within OSD) Go Down or decrease the value of the selected item.
E	Display the Source menu; (Within OSD) Select signal source or Exit the menu.
POWER	Turn the monitor On or Off.

INITIAL SETUP

Connect the monitor to a power outlet.

1. Press the POWER button to turn it on (The indicator will be blue)
2. Connect the relevant cable to the corresponding input on the monitor. The source will be automatically detected.
3. To change between inputs, press **E** to enter the source menu. Then use the ◀ and ▶ buttons to choose the input source between VGA and HDMI.

VGA
HDMI
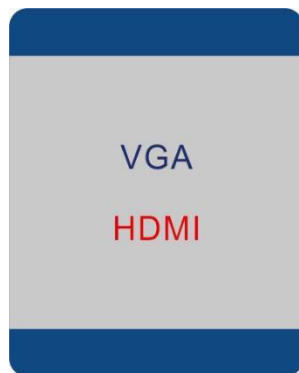
MENU OPTIONS

The menu for the monitor can be accessed by pressing the **M** button on the control panel. This menu is separated into the following sub menus: Brightness, Image Setup, Colour Setup, OSD Setup, Reset and extra. Details of the options within each menu can be found in the following section

BRIGHTNESS SETTING

BRIGHTNESS

BRIGHTNESS		80
CONTRAST		50
ECO MODE	◀ STANDARD ▶	
DCR	◀ OFF ▶	

Brightness

Allows the adjustment of the image brightness, according to ambient light in the room between 0 and 100.

Contrast

Allows the adjustment of contrast between white and black areas of the image between 0 and 100.

ECO MODE

Allows selection of image settings between the following: STANDARD, TEXT, MOVIE, GAME, FPS, and RTS.

DCR

Allows the dynamic contrast of the picture to be turned ON and OFF.

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IMAGE SETUP

H. Position (VGA ONLY)

Allows adjustment of the horizontal position of the image. Use the ◄ and ► buttons to horizontally move the image.

V. Position (VGA ONLY)

Allows adjustment of the vertical position of the image. Use the ◄ and ► buttons to vertically move the image.
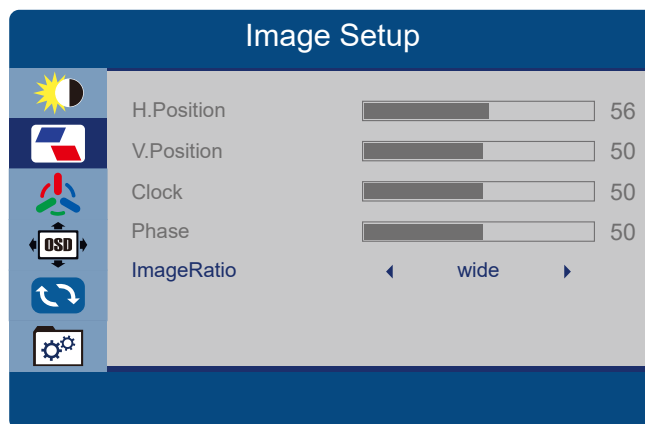
Clock (VGA ONLY)

Allows adjustment of the CLOCK setting between the values of 0 and 100.

Phase (VGA ONLY)
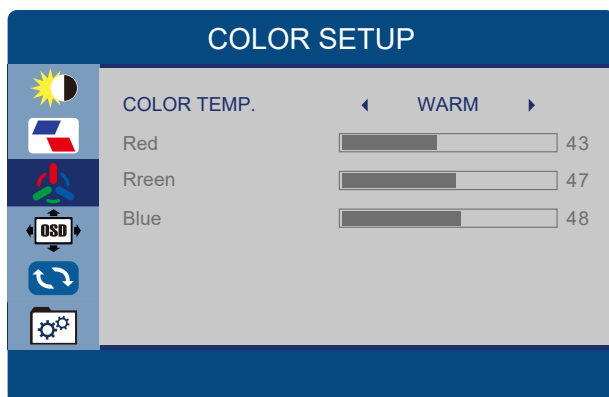
Can reduce video distortion and instability. Adjust between 0 and 100.

Image Ratio

Allows the Image Ratio of the picture to be locked. Can be turned ON and OFF.

Image Setup		
H.Position		56
V.Position		50
Clock		50
Phase		50
ImageRatio	◄ wide ►	

COLOR SETUP

COLOR SETUP		
COLOR TEMP.	◄ WARM ►	
Red		43
Rreen		47
Blue		48

COLOR TEMP.

Allows adjustment of the colour settings between the following options: Warm, SRGB, User and Cool.

Within the User Colour Temp the following can be adjusted:

Red

Allows adjustment of the red element of colour for the image.

Green

Allows adjustment of the green element of colour for the image.

Blue

Allows adjustment of the blue element of colour for the image.

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OSD Setup

Language

Allows selection of desired language for the OSD between ENGLISH, FRENCH, TURKISH, ITALIAN, SPANISH, PORTUGUESE, CHINESE, GERMAN, JAPANESE, POLISH, KOREAN AND DUTCH".

H. Positon

Allows adjustment of the horizontal position of the OSD menu.
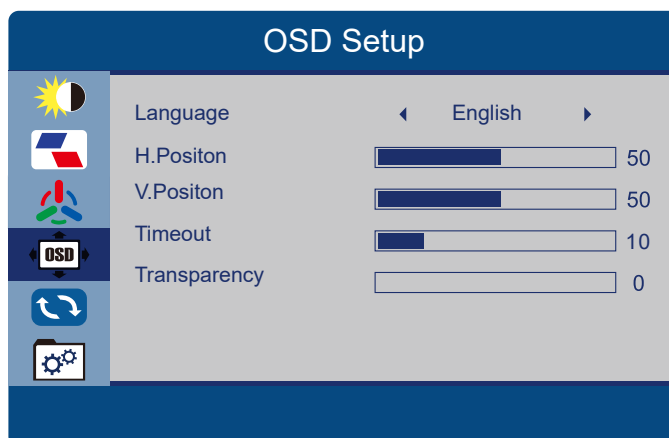
V.Positon

Allows adjustment of the vertical position of the OSD menu.

Timeout

Allows adjustment of the duration the OSD remains on the screen between 0 and 60.

Transparency

Allows adjustment of the transparency of the OSD menu between 0 and100.

OSD Setup		
Language	◄ English ►	
H.Positon		50
V.Positon		50
Timeout		10
Transparency		0

Reset

Reset
Auto Config
Auto Color
Reset
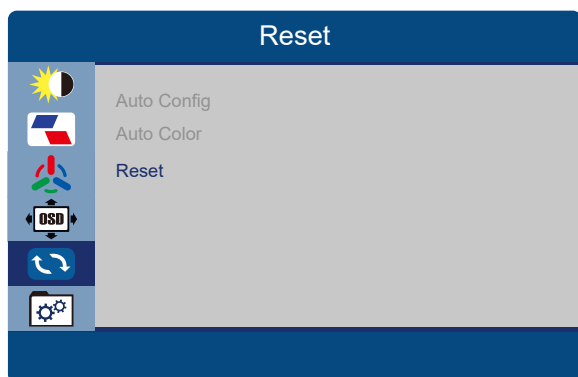
Auto Config

Auto adjusts the image.

Auto Color

Auto adjusts the colour of the image.

Reset

Returns the monitor to its factory default settings.

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Extra

Input Select

Allows user to choose the signal source for the display between HDMI and VGA.

Mute
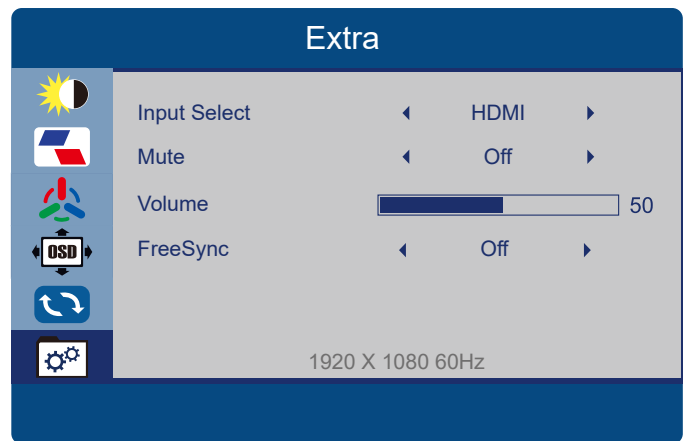
Allows the audio output to be turned ON and OFF.

Volume

Allows adjustment of the volume of the monitor between 0 and 100.

FreeSync

Allows the FreeSync to be turned ON and OFF.

	Extra		
Input Select	◄	HDMI	►
Mute	◄	Off	►
Volume		▂▂▂▂▂	50
FreeSync	◄	Off	►
	1920 X 1080 60Hz		

TROUBLESHOOTING

Problem	Solution
No power	Insert the plug securely into the power outlet.
No picture	Ensure that the equipment is connected properly.
	Ensure the correct input is selected.
No response when buttons are pressed.	Disconnect the power and then reconnect. (The unit may not be operating properly due to lightning, static, or other factors.)
Noise or other interference	Electronic equipment near the unit may be causing interference. Relocate the unit or move the equipment.

TECHNICAL SPECIFICATION

eiQ-24FHD75IS	
Panel Type	23.8 ''
Case Type	Plastic
Best Resolution	1920(H) x 1080(V)
Active Display Area	527.04 (H) X 296.46 (V)
Pixel Pitch	0.2475 (H) x 0.2475 (V)
Contrast Ratio	1000:1 Typical
Brightness	250 cd/m²
Response Time	5ms(G2G)
Viewing Angle	U/D: 89° / 89°, L /R: 89° / 89°
Display Colours	16.7M
Adjustable Colour Temperature	WARM/ COOL /USER/Normal
Video Compatibility	Multi-Standard for NTSC / PAL
Aspect Ratio	16: 9
Speaker Multimedia Speakers	Right x 1 Left x 1, 2 X 2W
Sound Demodulation	Stereo. Audio
Mute	Yes
Operating Humidity	20 % - 70 %
Operating Temperature	- 10 to 50 °C
IN/OUT INTERFACE	
Video Interface	HDMI + VGA
Audio Interface	Audio In x 1
Stand Type	Desktop
Button Position	Right Hand Side
Power Voltage	DC12V / 3A
Power Consumption	≤20W

ENVIRONMENTAL PROTECTION

Recycling facilities are now available for all customers at which you can deposit your old electrical products. Customers will be able to take any old electrical equipment to participating civic amenity sites run by their local councils. Please remember that this equipment will be further handled during the recycling process, so please be considerate when depositing your equipment. Please contact the local council for details of your local household waste recycling centres.

electriQ UK SUPPORT

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Call: 0330 390 3061

Office hours: 9AM - 5PM Monday to Friday

www.electriQ.co.uk

Unit J6, Lowfields Business Park
Lowfields Way, Elland
West Yorkshire, HX5 9DA