

SAMSUNG Knox Suite

Make Samsung Galaxy more powerful for work with Knox Suite



In today's business landscape, where mobile devices are indispensable, efficiently securing and managing these devices is crucial.

Get the most from your Galaxy devices with Samsung Knox Suite by simplifying management, enhancing security, and delivering unparalleled, customized mobile work experience that let IT admins and employees focus on what matters most.

Samsung Knox Suite is an all-in-one solution package designed to manage and secure work devices. Optimized for Samsung Galaxy, it streamlines every step of the mobile journey for IT admins - from setup to use and management.

What makes Knox Suite unique?



Fully Optimized for the Samsung Galaxy Ecosystem

Because we build our own devices, security platforms, and solutions too, **Knox Suite unlocks advanced and granular features unique to us.**



Advanced device management and analytics on top of your UEM

Knox Suite is designed to work on top of your UEM that you are already use, providing advanced management and analytics features for Samsung Galaxy.



Comprehensive solutions in a single bundle

Knox Suite provides a wide array of integrated security and management tools for enterprise mobile devices in **one convenient package**

Samsung is positioned 'a Leader' and 'a Major Player' in IDC MarketScape 2024 vendor assessments for UEM market.



"Samsung's deep hardware integration with Samsung devices provides tightly integrated management, security, and analytics features for large device fleets of Samsung smartphones and tablets used widely by large enterprises and other organizations."

Source of Data

- A Leader, in IDC MarketScape: Worldwide Unified Endpoint Management Software for Frontline/IoT devices deployments 2024 Vendor Assessment (doc #US51779324, April 2024)
- A Leader, in IDC MarketScape: Worldwide Unified Endpoint Management software for Small and Midsize Businesses (SMB) 2024 Vendor Assessment (doc #US51779424, April 2024)
- A Major Player, in IDC MarketScape: Worldwide Unified Endpoint Management Software 2024 Vendor Assessment (doc #US51234224, April 2024)
- A Major Player, in IDC MarketScape: Worldwide Client Endpoint Management Software for Windows devices 2024 Vendor Assessment (doc #US51234324, April 2024)
- A Major Player, in IDC MarketScape: Worldwide Unified Endpoint Management Software for Apple devices 2024 Vendor Assessment (doc #US51779224, April 2024)

Key Benefits

Streamline your IT journey with Samsung Knox Suite

Secure

Take action fast with the help of Knox Suite. By leveraging the built-in security of the Samsung Knox Platform, Knox Suite provides a higher level of trustworthiness. **Because we make the devices, we can offer the most relevant and timely insights into their security status, enabling you to take proactive and effective action.**

Security Center

Find vulnerabilities based on Android security patch levels and map them across your entire device fleet.

Security Patch

Ensure all the devices in your fleet have the latest security patches without user interaction.

Remote Device Health Attestation

Detect unauthorized modifications to your devices, such as rooting, device ID tampering.

Deploy

Make life easier by streamlining setups and deployment with Knox Suite, allowing employees to get to work with their devices right out of the box. **You can be confident in securely enrolling a device, as Samsung's built-in Knox Security confirms device integrity, and advanced security options ensure a safe enrollment process.**

Effortless Device Onboarding

Simplify the Setup Wizard, automate UEM sign-ins, quickly set up Wi-Fi configurations and enroll Knox Suite services in one step.

Flexible Deployment

Support both bulk and on-the-spot enrollment, ensuring smooth setup even in closed network environments.

Secure Enrollment

Enroll devices after integrity checks, with options to host the EMM/UEM agent on your internal network and automatically install necessary certificates before enrollment.

Manage

Make enterprise device management effortless with Knox Suite, by ensuring your IT policies are consistent, from OS to apps. **Knox Suite gives IT admins powerful controls to help them plan and execute their tasks without interrupting workflows. Our dedicated firmware server allow for deploying the OS version that best suits your operations.**

Managed OS Version

Run the most reliable OS version, with flexible options to fine-tune updates for smooth, uninterrupted workflows.

App Management

Effortlessly distribute and manage apps across your fleet. Remotely control app settings and perform seamless updates.

Location Tracking

Use GPS-based location tracking to help you tightly manage assets and optimize workflows.

Analyze

Gain high visibility for seamless control with Knox Suite, including at-a-glance device status checks and powerful data analytics and smart optimization of device usage. **Knox Suite excels at delivering extensive insights on Galaxy devices, empowering IT admins to make informed decision quickly and proactively address potential issues.**

Device Usage Analysis

Get clear insights into how devices and apps are used across your entire fleet with an intuitive, customizable dashboard.

Battery Optimization

Extend battery life by up to 20%¹ with automatic battery setting optimization, keeping devices powered and productive all shift long.

Issue Analysis

Detect and analyze issues before they impact work with insights across apps, network and battery performance. Quickly identify underperforming or underused devices with fleet-wide Device Health Score and create tailored reports with Dynamic Data Export.

Troubleshoot

Troubleshoot seamlessly and prevent slowdowns by tackling device issues head-on in real time with Knox Suite. **With extensive remote support tools at their fingertips, IT admins can jump in, fix issues, and keep business running.** These tools are bundled right into Knox Suite, helping you lower your TCO.

Knox Remote Support

Remotely access employee devices for troubleshooting, regardless of their location.²

Log Collection

Collect detailed device logs for issue analysis, including debug and TCP dump logs. Quickly troubleshoot issues with a detailed summary of the device's information, all on a single page.

Empower

Tailor Samsung Galaxy devices to meet specific work needs with Knox Suite. Empower both office and frontline employees with capabilities like barcode scanning and hardware key remapping, providing quick access to essential functions.

Kiosk Mode

Lock devices to specific business apps so employees can use them without distraction.

Hardware Key Remapping

Remap hardware keys on your devices to perform an app function, or to launch frequently-used features.

Barcode Scanning

Transform your frontline workers' mobile devices into powerful barcode scanners—boost both mobility and productivity.

Sign-in Automation for Shared Device

Let frontline workers pick up any shared device and make it their own, with simple sign-in automation using biometrics.

1. Based on results from internal lab tests conducted by Samsung. Tested with results from an XCover6 Pro device under the Battery optimization feature settings (Optimize device settings enabled, dark mode enabled, apply power saving policy targeting unmanaged apps enabled, with both App power saving and Auto dim options enabled), measuring the battery consumption after 5 hours of device use. Battery life may vary depending on device settings, network environment, usage patterns and other factors.

2. Requires network connectivity.