

brother

TZe
TAPE

P-touch

P300BT

User's Guide (English)

P-touch

P300BT

User's Guide (English)

Thank you for purchasing model P300BT, the P-TOUCH CUBE!

Please read this guide, including all Precautions, before using this Machine. After reading this guide, keep it in a safe place.

With your machine, you can create a wide variety of custom, self-adhesive labels. This labeller uses Brother "TZe" tapes from 3.5 mm to 12 mm widths. "TZe" tape cassettes are available in many colours and sizes. Visit www.brother.com for a complete list of tapes compatible with your machine.

NOTE

- The information provided in this document is subject to change without notice.
- Unauthorised duplication or reproduction of any or all content of this document is prohibited.
- Although this document has been written with extreme care, if you notice something questionable or incorrect, please contact Brother.
- Please note that we cannot assume any responsibility for any damage or lost profit arising from the use of this label printer or the label created with this label printer or the disappearance or change of data due to failure, repair or consumables using battery, or any claim from a third party.

For FAQs, Troubleshooting, and to download software and manuals, visit support.brother.com

Safety Precautions

⚠ WARNING Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injuries.

Follow these guidelines to avoid the risk of fire, burns, injury, electrical shocks, rupture, overheating, abnormal odours or smoke.

- Always use the specified voltage and the AC Adapter (AD-24ES/AD-5000ES: For Australia, New Zealand only) for your machine to prevent any damage or failure.
- Do not touch your machine during a thunderstorm.
- Do not use your machine or AC Adapter in places of high humidity such as bathrooms.
- Do not overload the power cord.
- Do not place heavy objects on, or damage your machine, power cord or plug. Do not forcibly bend or pull the power cord. Always hold the AC Adapter when disconnecting from the electrical socket.
- Make sure that the plug is fully inserted in the electrical socket. Do not use an outlet that is loose.
- Do not allow your machine, AC Adapter, power plug, or batteries to get wet, for example, by handling them with wet hands or spilling beverages on them.
- Do not disassemble or modify your machine, AC Adapter, or batteries.
- Do not allow a metal object to touch the plus and minus ends of a battery.
- Do not use sharp objects, such as tweezers or a metallic pen, to change the batteries.
- Do not throw the batteries into fire or expose to heat.
- Disconnect the AC Adapter, remove batteries immediately and stop using your machine if you notice abnormal odour, heat, discolouration, deformation or anything unusual while using or storing it.
- Do not use a damaged or leaking battery as the fluid may get on your hands.
- Do not use a deformed or leaking battery or one whose label is damaged. There is a possibility of damaging your machine.
- Since loss of eyesight may result if leaked fluid from batteries gets into your eyes, immediately rinse your eyes with a large amount of clean water, and then seek medical attention.

⚠ CAUTION Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injuries.

Follow these guidelines to avoid personal injury, liquid leakage, burns, or heat.

- When your machine is not being used, store it out of the reach of children. In addition, do not allow children to put any label printer parts or labels in their mouths. If any object has been swallowed, seek medical attention.
- Do not touch metal parts around the Print Head immediately after printing.
- Do not touch the cutter blade.
- If leaked fluid from batteries gets on your skin or clothes, immediately rinse them with clean water.
- Remove the batteries and disconnect the AC Adapter if you do not intend to use your machine.
- Do not use any batteries other than those specified. Do not use combinations of old and new batteries or combinations of different types, different charging levels, different manufacturers, or different models. Do not insert a battery with its plus and minus ends reversed.
- Do not drop or hit your machine or AC Adapter.
- Do not put your finger inside your machine when you close the Cassette Cover and the Battery Cover.
- Before using Ni-MH rechargeable batteries, carefully read the instructions for the batteries and battery charger, and be sure to use them correctly.
- If using Ni-MH rechargeable batteries, charge the batteries with a specialised battery charger before using the batteries.
- Do not put your finger inside the Tape Exit Slot. You could be injured by the cutter blade.
- Make sure you use only 6×AAA Alkaline Batteries or rechargeable 6×AAA Ni-MH batteries.

General Precautions

- Depending on the location, material, and environmental conditions, the label may unpeel or become irremovable, the colour of the label may change or be transferred to other objects. Before applying the label, check the environmental conditions and the material.
- Do not use your machine in any way or for any purpose not described in this guide. Doing so may result in accidents or damage to your machine.
- Use only Brother TZe Tape Cassettes with your machine. Do not use tapes that do not have the  mark.
- Only use a soft, dry cloth to clean your machine; never use alcohol or other organic solvents.
- Use a soft wipe to clean the Print Head; never touch the Print Head with your fingers.
- Do not put any foreign objects into the Tape Exit Slot, the AC Adapter connector or battery compartment, etc.
- Do not place your machine, AC Adapter, or batteries in direct sunlight or rain, near heaters or other hot appliances, in any location exposed to extremely high or low temperatures (for example, on the dashboard or in the back of your car), high humidity, or in dusty locations.
- Do not try to print if the cassette is empty; it will damage the Print Head.
- Do not pull the tape while printing or feeding; it will damage the tape and your machine.
- Your machine is not equipped with a charging feature for rechargeable batteries.
- The length of the printed label may differ from the displayed label length on your mobile device.
- When printing multiple copies of a label, the label printer will not detect the end of the tape cassette and will continue operating.
- Printed characters may look different than previewed on your device, as your device's screen may have a higher resolution than the printer.
- Printed small text may not be as clear as it is displayed on your device.
- White and Gold text may not print clearly if you use thin characters.

Trademarks and Copyrights

BROTHER is either a trademark or a registered trademark of Brother Industries, Ltd.

P-TOUCH is a trademark or registered trademark of Brother Industries, Ltd.

© 2016 Brother Industries, Ltd. All rights reserved.

Google Play is a registered trademark of Google Inc.

Android is registered trademarks of Google Inc.

Apple, Macintosh, Mac OS, iPhone, iPad and iPod are trademarks of Apple Inc., registered in the United States and other countries.

The names of other software or products used in this document are trademarks or registered trademarks of the respective companies that developed them.

The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Brother Industries, Ltd. under license.

Each company whose software title is mentioned in this manual has a Software License Agreement specific to its proprietary programs.

Any trade names and product names of companies appearing on Brother products, related documents and any other materials are all trademarks or registered trademarks of those respective companies.

General Precautions (cont)

The fonts and typefaces used in this products, PT Maru Today(Shin Maru Go and Today) are licensed by Morisawa Inc. and the intellectual properties of those fonts and typefaces are held by the licensor. "Shin Maru Go" and "Today" are trademarks of Morisawa Inc.

The fonts and typefaces used in this products, PT RKMM(Now-MM and Ryokan-MM) are licensed by TypeBank Co.,Ltd and the intellectual properties of those fonts and typefaces are held by the licensor. "Now-MM" and "Ryokan-MM" are trademarks of TypeBank Co.,Ltd

This product adopts the font of ARPHIC TECHNOLOGY CO.,LTD.

For Australia Only:

Support - For technical support of your Brother Product other than what you can resolve through the User's Guide, please visit our Web Site or Solutions Web Site (see below) to find an answer to FAQs/Troubleshooting, locating Drivers & Software.

Alternatively, please contact the Product Support Centre for any customer care/ technical support enquiry.

To contact Brother International (Aust) Pty Ltd for support on a Brother product please see the details listed below:

Product Support Centre: **Australia**

Brother International (Aust) Pty Ltd

Phone: 02 8875 6000

Fax: 02 9870 7223

Solutions Site: support.brother.com

Web Site: www.brother.com.au

E-mail: To submit an e-mail enquiry, visit www.brother.com.au go to **Service and Support** area and follow the prompts.

Our Technical Support Consultants are available 5 days a week by phone during the hours of 8.30am to 5.00pm (EST/EDST) Monday to Friday.

Performing Routine Maintenance

NOTE

Before performing any maintenance, power off your machine. If you use batteries, remove the batteries and if you use AC Adapter, unplug the AC Adapter.

► Cleaning your machine case

Wipe the case with a soft, dry cloth to remove dirt or dust. If the case is heavily soiled, wipe it with a cloth dampened with some water.

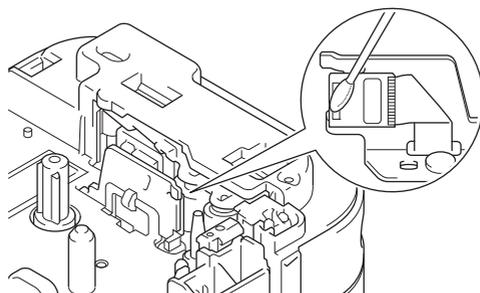
NOTE

Do not use solvents or agents such as benzene, paint thinner, or alcohol, which may damage your machine's surface.

► Cleaning the Print Head

Dirt on the Print Head may cause blank lines, faint type, or missing characters.

Use an optional dedicated head cleaning cassette (TZe-CL3) or use a cotton swab to gently wipe dirt from the Print Head.



⚠ WARNING

DO NOT TOUCH the Print Head. It is very hot and you may get burned.

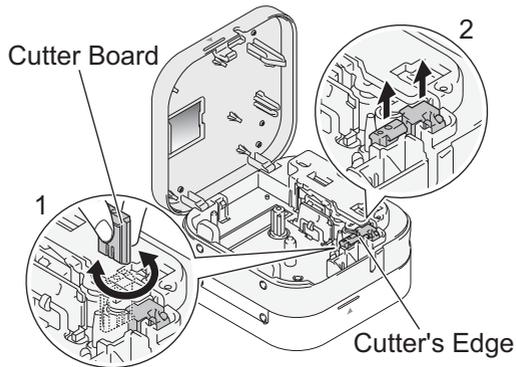
Accessories

If the cutter blade becomes blunt after repetitive use and the tape cannot be cut cleanly, rotate and reset the Cutter Board as shown in the illustration (1).

If you still have difficulties, replace the Cutter Unit with a new one (item number: TC4) from your Brother dealer.

► Replacing the Cutter Unit

1. Pull out the two sections of the Cutter Unit (green) in the direction of the arrows shown in the illustration (2).
2. Install the new Cutter Unit. Unit by pressing the two new pieces down until they lock into place.



Specifications

Dimensions (W × D × H)	Approximately 4.5" (W) × 2.4" (D) × 4.5" (H) (115 mm (W) × 61 mm (D) × 115 mm (H))
Weight	Approximately 0.8 lb (380 g) (without batteries and Tape Cassette)
Power Supply	AC Adapter (AD-24ES/AD-5000ES: For Australia, New Zealand only) 6×AAA Alkaline Batteries (LR03) Rechargeable 6×AAA Ni-MH batteries (HR03)*
Interface	Bluetooth Ver 2.1 + EDR Class2
Tape Cassette	Brother TZe Tape Cassette Compatible widths: 3.5 mm, 6 mm, 9 mm, 12 mm

* Visit us at support.brother.com for the latest battery recommendations.

Important Information

If you have questions or need information about your Brother product, visit our website at www.brother.com.au or contact Brother customer service.

For FAQs, Troubleshooting, and to download software and manuals, visit support.brother.com.

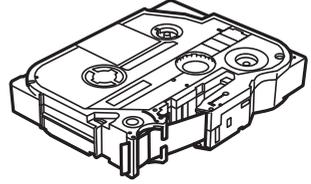
Unpacking the P300BT

Before using your machine, check that the package contains the following components. If any component is missing or damaged, contact your local Brother dealer.

P300BT



Starter Tape Cassette



*P-touch***TZ**
TAPE**P300BT**

User's Guide (English)

Introduction

Download the P-touch Design&Print app to your mobile device

Visit the download page for the [P-touch Design&Print] app using the QR code on the right.



iPad/iPhone/iPod touch

Go to the App Store, search for [P-touch Design&Print], and download.

Android

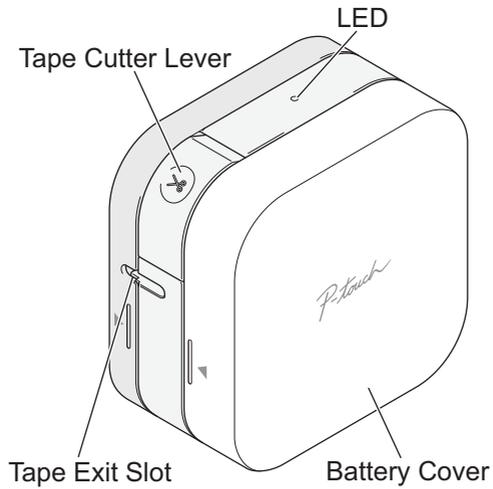
Go to Google Play™, search for [P-touch Design&Print], and download.

* You are responsible for any connection fees.

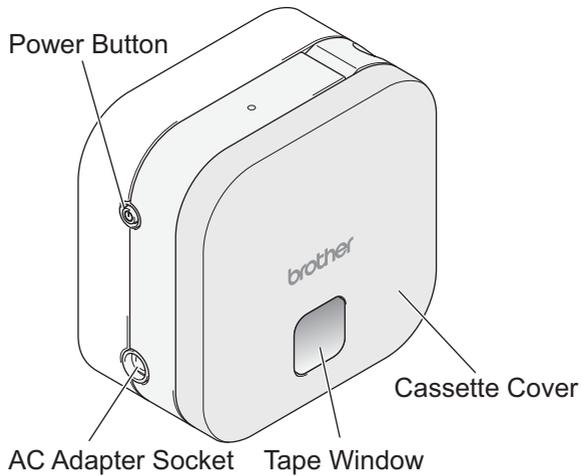
**P-touch Design&Print**

1. Parts and Components

► Front



► Rear



► Feeding Tape

Power on your machine and press the Power Button twice quickly to automatically feed the tape.

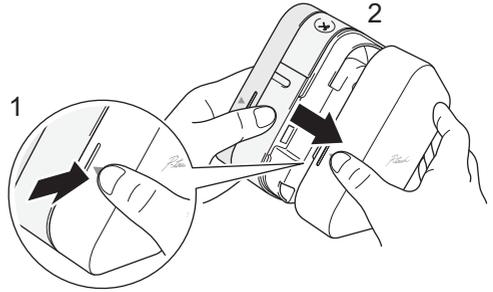
► Cutting Tape

When your label finishes printing, press the Tape Cutter Lever to cut the tape.

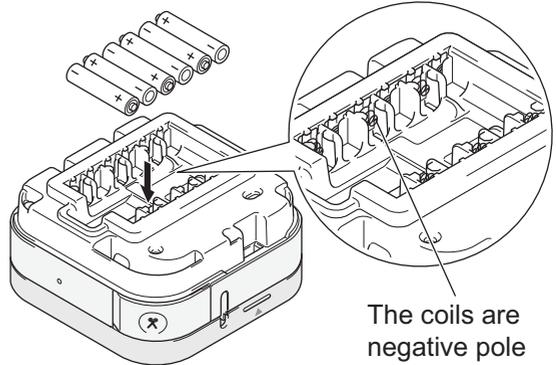
2. Installing Batteries or Connecting the AC Adapter

This label printer requires six (6) AAA alkaline batteries or six (6) fully-charged AAA Ni-MH batteries, not included. As an alternative, use the AC Adapter and plug your machine into an AC socket.

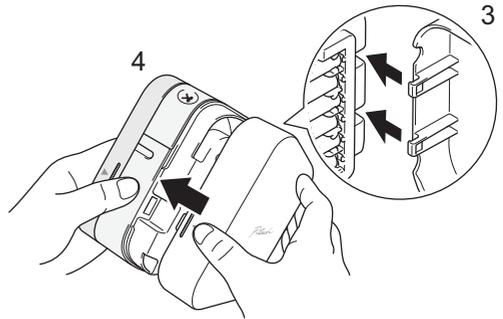
1. Hold your machine as shown in the illustration. Open the Battery Cover by pressing the mark on its side (1) and pulling in the direction of the arrow (2).



2. Insert six batteries as shown in the illustration inside the case. Alternate the positive and negative poles, making sure the negative poles touch the coil spring in the battery slot.



3. Insert the two hooks at the rear of the Battery Cover into the slots on your machine (3). Push the Battery Cover (4), making sure it locks into place.



2. Installing Batteries or Connecting the AC Adapter (cont)

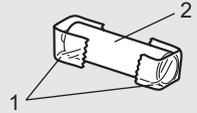
⚠ CAUTION

USING A COMBINATION OF DIFFERENT BATTERIES (SUCH AS ALKALINE WITH Ni-MH) MAY RESULT IN AN EXPLOSION. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

⚠ CAUTION

- Remove the batteries if you do not intend to use your machine for an extended period of time.
- Dispose of batteries at an appropriate collection point, not in the general waste stream. Be sure to observe all applicable federal, state, and local regulations.
- When storing or discarding a battery, wrap it with cellophane tape to prevent it from short-circuiting (see illustration).

1. Cellophane tape
2. Alkaline or Ni-MH battery



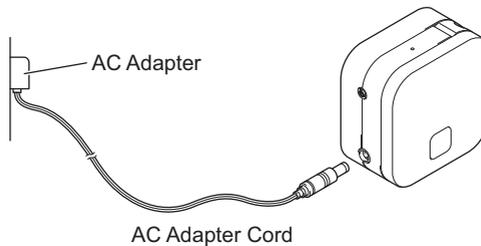
● NOTE

Do not use together old and new batteries. Replace all six batteries at the same time.

► Connecting the AC Adapter

If you use the AC Adapter:

1. Insert the AC Adapter Cord into the AC Adapter Socket on the side of the machine.
2. Insert the AC Adapter into an electrical socket.



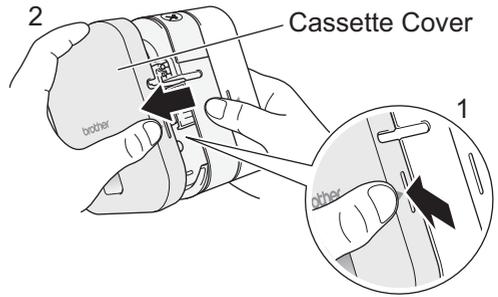
3. Inserting the Tape Cassette

Make sure your Tape Cassettes display the TZe mark () .

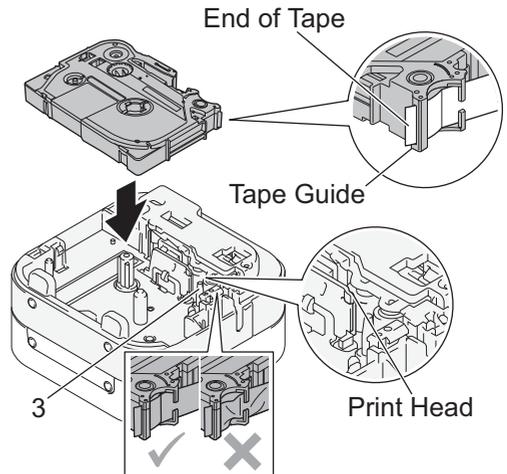
Use only tape widths of 3.5 mm, 6 mm, 9 mm, or 12 mm.

If there is a stopper on the TZe Tape Cassette, remove it before installation.

1. Hold your machine as shown in the illustration. Open the Cassette Cover by pressing the mark on its side (1) and pulling in the direction of the arrow (2).



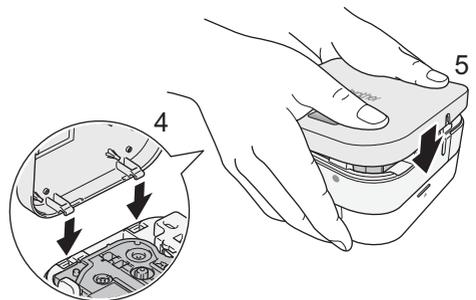
2. Insert the Tape Cassette following the drawing marked inside the case. Confirm that the tape is aimed at the green Tape Outlet and gently press the Tape Cassette into your machine until it locks into place.



NOTE

- Make sure that there is no slack in the tape. To fix any slack, pull the end of the tape out of the Tape Guide.
- When inserting or removing the Tape Cassette, make sure that the tape does not catch on the silver pin (3) or the Print Head.

3. Insert the two hooks at the rear of the Cassette Cover into the slots on your machine (4). Push the Cassette Cover making sure it locks into place (5).



4. Turning Your Machine On or Off

- To turn the machine on, press the Power Button.
- To turn the machine off, press and hold the Power Button for 0.5 seconds.

5. LED Indications

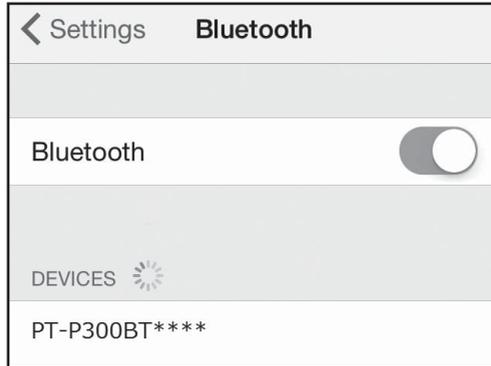
Your machine's LED indicates your machine's status.

LED	Condition
Steady green light	Your machine is connected via Bluetooth, or the tape is feeding.
Flashing green light	If the green light is lit for 3 seconds, then off for 1 second, your machine is powered on and ready.
Flashing green light	If the green light flashes at 0.5 second intervals, the unit is receiving data from your mobile device.
Steady red light	Your machine is booting.
Flashing red light	If the red light flashes at 1 second intervals, one of the following has occurred: <ul style="list-style-type: none">• No Tape Cassette installed• Incorrect Tape Cassette installed• Incompatible Tape Cassette installed• Transmission error (see "7. Troubleshooting")• Cutter error• Incompatible AC Adapter used (see "7. Troubleshooting")
Flashing red light	If the red light flashes at 0.5 second intervals, there is a system error (see " 7. Troubleshooting ").
Flashing orange light	If the orange light flashes at 1 second intervals, the batteries are almost out of power.

6. Pairing Your Machine with Your Mobile Device

► On your mobile device:

1. In Settings, access the Bluetooth option, and turn it ON.
2. When the list of discovered Bluetooth devices appears, tap P300BT**** (where **** is the last four digits of your label printer's serial number, alternatively, you can find your machine number on the sticker below the Power Button). The unit's serial number is located where the TZe Tape Cassette is set inside the Cassette Cover.



3. If asked to enter a PIN Code, enter "0000".

● NOTE

- Pairing instructions may differ slightly, depending on the mobile device you are using.
- If your machine is not discovered by your mobile device, your machine may already be connected to another device. If so, locate the mobile device that is paired with your machine, turn off Bluetooth on that device, and then turn your machine off and then on again.
- If your machine is moved too far from your mobile device, it may disconnect. If this happens, repeat these steps near the label printer to pair them again.
- If using a Smart Cover on your tablet, ensure that the cover remains open while you are creating or printing labels. Closing the Smart Cover may interrupt data communication, and your labels will not print.

7. Troubleshooting

Problem	Solution
I cannot turn my machine on.	Check to see that the batteries are installed correctly, or that the AC Adapter is securely connected.
A horizontal space runs through the middle of printed labels.	Streaks or poor quality characters on printed labels generally indicate that the Print Head is dirty. See the section " Performing Routine Maintenance " for instructions on cleaning the Print Head. * Do not touch the Print Head with your hands.

7. Troubleshooting (cont)

Problem	Solution
The label is difficult to cut.	<ul style="list-style-type: none">• Rotate and reset the Cutter Board. (see "Accessories")• If the issue persists, replace the Cutter Unit.<ul style="list-style-type: none">* Do not touch the cutter blade with your hands.
My machine does not print, or the printed characters are not formed correctly.	<ul style="list-style-type: none">• Check that the Tape Cassette has been inserted correctly.• If the Tape Cassette is empty, replace it.• Check the Cassette Cover is securely closed.
My machine powers off when I try to print.	<ul style="list-style-type: none">• The batteries may be weak. Replace them.• Check that the batteries are correctly inserted. (see "2. Installing Batteries or Connecting the AC Adapter")• You are using an incompatible adaptor. Use only the recommended adaptor: the AD-24ES/AD-5000ES: For Australia, New Zealand only.
The tape does not feed correctly, or the tape gets stuck inside my machine.	<ul style="list-style-type: none">• Check that the end of the tape feeds under the tape guides.• You may have tried to use the Cutter while printing. Do not try to cut a label while it is printing.
I cannot print from my mobile device.	Check that your machine and your mobile device are connected via Bluetooth. See " 6. Pairing Your Machine with Your Mobile Device ".
System error	Please contact Brother customer service.
Booting	In the event that Booting occurs due to the failure of transferring the program, the system will recover if the program is transferred again. Follow operating procedures of the application. To resolve the issue, contact your Brother dealer or Brother customer service for assistance.
Transmission error	Data transfer from your mobile device to the machine was interrupted. Turn the machine off, then on again, and try sending the label from your mobile device to the machine again.
High pressure error	An incompatible AC Adapter is plugged into the machine and voltage is too high. Use ONLY the AC Adapter (part AD-24ES/AD-5000ES: For Australia, New Zealand only).