



HP Stream Laptop 11-ak0020na (3A0E6EA)

Overview



Study. Stream. Share. On a single charge.

Between home, school, and work—your mobile life demands a PC that just doesn't quit. With long-lasting battery life, the HP Stream does everything your smartphone can't. Post, play, and stay productive all day with the familiarity of a Windows PC that's affordable, portable, and incredibly stylish.



Extremely portable. Expressive design.

Live your best life on-the-go and in style with a slim, expressive design. With its smooth finish, vertical brushed pattern, and multiple color options, find the HP Stream that perfectly fits your personality.



Windows you love. Office you need.

Everything you love about Windows and more. Now, you're ready to do what you love confidently with improved performance and a user-friendly interface.



More features. More value.

With an Intel® processor and long-lasting battery life, work all day or binge-watch your favorite shows—all while staying under budget. Plus, stay connected with fast Wi-Fi, plenty of storage options, and all the ports you need.

Features



Windows 10 in S Mode

Experience the most secure Windows ever built. With fast boot times, increased responsiveness, and added protection against phishing and malicious software, applications run more smoothly.^[2]



Dual-core Intel® Celeron® processor

The perfect combination of performance, power consumption, and value helps your device run smoothly and reliably with two processing cores to handle all your tasks.^[4]



64 GB eMMC storage

An embedded Multimedia Card provides reliable flash-based storage at a great value. And without the moving parts of a traditional hard drive, there's a lower chance of failure and damage.



Intel® UHD Graphics 600

Smoothly stream 4K content and play your favorite games in 720p, without the need for a dedicated graphics card. With excellent Intel® UHD graphics performance, you'll see the difference in everything you do.^[3]



Dual front-facing speakers

Pump up the volume to your favorite music, movie or game. When your audio is directed towards you, nothing comes between you and your entertainment.



McAfee® LiveSafe™

Protect your operating system with a free 30-day McAfee® LiveSafe™ subscription.^[5]

[2] Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.microsoft.com>. Windows 10 in S Mode works exclusively with apps from the Microsoft Store within Windows. Certain default settings, features, and apps cannot be changed. Some accessories and apps compatible with Windows 10 may not work (including some antivirus, PDF Writers, driver utilities and accessibility apps) and performance may vary, even if you switch to Windows 10 Home configuration (fee may apply). You can't switch back to Windows 10 in S Mode. Learn more at Windows.com/Windows10SFAQ.

[3] High-definition (HD) content required to view HD images. Graphics output may be limited based on the maximum resolution of the display. 4K content required to view full 4K images.

[4] Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance. Internet service required and not included. 4K content required to view full 4K images. Graphics output may be limited based on the maximum resolution of the display.

[5] Internet service required and not included. Subscription required after 30 days.

Specifications

| | |
|---------------------------------------|--|
| Operating system | Windows 10 Home in S mode |
| Product color | Diamond white cover and base, dove silver keyboard frame |
| Processor family | Intel® Celeron® processor |
| Processor | Intel® Celeron® N4020 (1.1 GHz base frequency, up to 2.8 GHz burst frequency, 4 MB L2 cache, 2 cores) ^[6] |
| Memory | 4 GB DDR4-2400 MHz RAM (onboard) |
| Internal Storage | 64 GB eMMC |
| Product design | Vertical brushed pattern |
| Optical drive | Optical drive not included |
| Graphics | Integrated |
| Graphics (integrated) | Intel® UHD Graphics 600 |
| Display | 29.5 cm (11.6") diagonal, HD (1366 x 768), anti-glare, 220 nits, 45% NTSC |
| Display | 11.6" diagonal, HD (1366 x 768), anti-glare, 220 nits, 45% NTSC |
| Display size (diagonal) | 29.5 cm (11.6") |
| Display size (diagonal) | 11.6" |
| Audio features | Dual speakers |
| Minimum dimensions (W x D x H) | 28.15 x 19.28 x 1.68 cm <i>(Dimensions vary by configuration)</i> |
| Minimum dimensions (W x D x H) | 11.08 x 7.59 x 0.66 in |
| Weight | 1.05 kg <i>(Weight varies by configuration)</i> |
| Weight | 2.3 lb |
| Keyboard | Full-size, snow white keyboard |
| Pointing device | HP Imagepad with multi-touch gesture support |
| Webcam | Camera with integrated digital microphone |
| Ports | 1 USB 3.1 Gen 1 Type-C™ (Data transfer only, data 5 Gb/s signaling rate); 2 USB 3.1 Gen 1 (Data transfer only); 1 HDMI; 1 headphone/microphone combo |
| Expansion slots | 1 microSD media card reader |
| Package dimensions (W x D x H) | 43.5 x 6.9 x 26 cm |
| Package weight | 1.51 kg |
| Wireless | Realtek RTL8822CE 802.11a/b/g/n/ac (2x2) Wi-Fi® and Bluetooth® 5 combo |
| Power supply type | 45 W Smart AC power adapter |
| Battery type | 2-cell, 37.69 Wh Li-ion polymer |

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|--|---|
| Battery weight | 5.99 oz |
| Battery weight | 170 g |
| Ecolabels | ENERGY STAR® certified; EPEAT® Silver registered |
| Security management | Kensington NanoSaver™ security lock support |
| Software included | McAfee LiveSafe™ |
| Software - Productivity & finance | 1 month trial for new Microsoft 365 customers ^[24] |
| Cloud service | Dropbox ^[1] |
| UPC number | 195908188827 |

Additional specifications

| | |
|--|--|
| Battery capacity | 37.69 |
| Battery capacity uom | Wh |
| Battery cells number | 2 |
| Battery type | Li-ion |
| Bluetooth version | Bluetooth® 5.0 |
| Brightness | 220 nits |
| Camera microphone | integrated digital microphone |
| Color | Diamond white |
| Color gamut | 45% NTSC |
| Datasheet photo 5 | Publication photos/pc-carepack.jpg |
| Display | 29.5 cm (11.6") diagonal HD display |
| Display | 11.6" diagonal HD display |
| Display brightness | 220 |
| Display brightness uom | nits |
| Display resolution (pixels) | 1366 x 768 |
| Display resolution standard | HD |
| Display size (diagonal) uom | " |
| Display size (diagonal, imperial) | 11.6 |
| Display size (diagonal, metric) | 29.5 |
| Display size (diagonal, metric) uom | cm |
| Display surface treatment | anti-glare |
| ECC memory | non-ECC |
| Fingerprint reader | Fingerprint reader not available |
| Keyboard color | snow white |
| Keyboard size | Full-size |
| MDA key selling point | Windows 10 Home or other operating systems available |
| Memory and storage | 4 GB memory; 64 GB eMMC storage |
| Memory layout (slots & size) | onboard |
| Memory module type | DIMM |
| Memory size | 4 |
| Memory size uom | GB |
| Memory speed | 2400 |
| Memory speed uom | MHz |

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|--|------------------------|
| Memory type | DDR4 |
| Number of User-accessible Memory Slots | 0 |
| Number of memory slots | 1 |
| Package depth, imperial (extended size) | 19.09 |
| Package depth, imperial (most common size) | 17.12 |
| Package depth, imperial (smallest possible size) | 16.73 |
| Package depth, metric (extended size) | 48.5 |
| Package depth, metric (most common size) | 43.5 |
| Package depth, metric (smallest possible size) | 42.5 |
| Package dimensions (W x D x H) | 2.72 x 10.24 x 17.1 in |
| Package height, imperial (extended size) | 10.23 |
| Package height, imperial (most common size) | 10.23 |
| Package height, imperial (smallest possible size) | 10.23 |
| Package height, metric (extended size) | 26 |
| Package height, metric (most common size) | 26 |
| Package height, metric (smallest possible size) | 26 |
| Package weight | 3.34 lb |
| Package width, imperial (extended size) | 2.71 |
| Package width, imperial (most common size) | 2.71 |
| Package width, imperial (smallest possible size) | 2.71 |
| Package width, metric (extended size) | 6.9 |
| Package width, metric (most common size) | 6.9 |
| Package width, metric (smallest possible size) | 6.9 |
| Packaging unit of measure (imperial) | in |

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|---|--|
| Packaging unit of measure (metric) | cm |
| Processor Brand | Intel® |
| Processor base frequency | 1.1 |
| Processor base frequency uom | GHz |
| Processor cache | 4 MB L2 |
| Processor core | 2 |
| Processor family | Celeron® |
| Processor maximum frequency | 2.8 |
| Processor maximum frequency uom | GHz |
| Processor model | N4020 |
| Processor threads | 2 |
| Product brand name | HP |
| Storage capacity 01 | 64 |
| Storage capacity uom 01 | GB |
| Storage type | eMMC |
| Storage type 01 | eMMC |
| Technology logo, print 3 | Publication logos/EPEAT_silver_3C11.jpg |
| Technology logo, print 4 | Publication logos/energy_star_logo.jpg |
| Technology logo, print 6 | Publication logos/mcafee_logo_with_tag_new.jpg |
| Touchscreen | No |
| UNSPSC code | 43211503 |
| Wireless Model | RTL8822CE |
| Wireless antenna | 2x2 |
| Wireless standard | 802.11a/b/g/n/ac |
| Wireless supplier | Realtek |

[1] New Dropbox users are eligible to get 25 GB of Dropbox space free for 12 months from date of registration. For complete details and terms of use, including cancellation policies, visit the Dropbox website at <https://www.dropbox.com/help/space/hp-promotion>. Internet service required and not included.

[6] Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.

[24] Must activate within 180 days of Windows activation.

Accessories

Cases and Covers

★ : Recommended

Covers

| | |
|--|-----------|
| HP Carry Sleeve 14 | 3XD33AA ★ |
| HP Carry Sleeve 14 | 3XD34AA ★ |
| HP 11 Reversible Protective Sleeve | 7KX14AA |
| HP 14 Black/Blue Neoprene Sleeve | V5C27AA |
| HP 14 Black/Red Neoprene Sleeve | V5C26AA |
| HP 15 Reversible Protective Sleeve | 7KX13AA |
| HP 15.6 Black/Red Neoprene Sleeve | V5C30AA |
| HP 15.6 Neoprene Sleeve | V5C31AA |
| HP Carry Sleeve 14 | 3C741AA |
| HP Carry Sleeve 15 | 3XD35AA |
| HP Carry Sleeve 15 | 3XD36AA |
| HP Carry Sleeve 17 | 3XD37AA |
| HP Envy Urban 15.6 Sleeve | 3KJ70AA |
| HP Reversible Protective 15.6-inch Geo Laptop Sleeve | 2F2L0AA |

Backpacks

| | |
|--|-----------|
| HP Lightweight 15.6 Laptop Backpack | 1G6D3AA ★ |
| HP 15.6 Classic Backpack | 1FK05AA |
| HP 15.6 Duotone Backpack | 4QF96AA |
| HP 15.6 Duotone Backpack | 4QF97AA |
| HP 15.6 Signature II Backpack | 3K006AA |
| HP 15.6 in Black Odyssey Backpack | L8J88AA |
| HP 15.6 in Green/Gray Odyssey Backpack | L8J89AA |
| HP 15.6 in Value Backpack | 4WH53AA |
| HP 15.6 in Value Backpack | K0B39AA |
| HP 15.6 in Value Topload Case | K0B38AA |
| HP 17.3 in OMEN Gaming Backpack | K5Q03AA |
| HP Active Backpack | 1LU22AA |
| HP Active Backpack | 1LU23AA |
| HP Commuter Backpack | 5EE91AA |
| HP Commuter Backpack | 5EE92AA |

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| HP ENVY Urban 14 Sleeve | 3KJ71AA |
| HP ENVY Urban 15 Backpack | 3KJ72AA |
| HP ENVY Urban 15 Backpack | 7XG56AA |
| HP ENVY Urban 15 Briefcase | 3KJ73AA |
| HP ENVY Urban 15.6 Briefcase | 7XG57AA |
| HP Lightweight 15.6 Blue/Gray Backpack | 18H48AA |
| HP Pavilion Gaming Backpack 300 | 6EU56AA |
| HP Pavilion Gaming Backpack 400 | 6EU57AA |
| HP Pavilion Gaming Backpack 500 | 6EU58AA |
| HP Pavilion Tech Backpack | 5EE99AA |
| HP Prelude 15.6-inch Backpack | 2Z8P3AA |
| HP Prelude Backpack 15.6 | 1E7D6AA |
| HP Renew Backpack | 1A211AA |
| HP Renew Backpack | 1A212AA |
| HP Renew Travel 15.6-inch Backpack | 2Z8A3AA |
| HP Spectre Folio Backpack | 8GF06AA |
| OMEN Transceptor 15 Backpack | 7MT84AA |
| OMEN Transceptor 15 Rolltop Backpack | 7MT83AA |
| OMEN by HP Gaming Backpack | 4YJ80AA |

Cases

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|-------------------------------------|------------------|
| HP Lightweight 15.6 Laptop Bag | 1G6D5AA ★ |
| HP 14 Signature Slim Topload Case | L6V67AA |
| HP 15.6 Duotone Briefcase | 4QF94AA |
| HP 15.6 Duotone Briefcase | 4QF95AA |
| HP 15.6 SMB Backpack Case | T0F84AA |
| HP 15.6 SMB Topload Case | T0F83AA |
| HP 15.6 Signature Slim Topload Case | L6V68AA |
| HP 15.6 Value Black Topload | T9B50AA |
| HP 17.3 Signature Slim Topload Case | T0E19AA |
| HP 17.3 Value Topload Case | T0E18AA |
| HP Classic Briefcase | 1FK07AA |
| HP Prelude 15.6-inch Laptop Bag | 2Z8P4AA |
| HP Prelude 17.3-inch Laptop Bag | 34Y64AA |
| HP Prelude Topload | 1E7D7AA |
| HP Renew Slim Briefcase | 1A214AA |

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| HP Renew Slim Briefcase | 1A215AA |
| HP Renew Topload | 1A213AA |
| HP Renew Topload | 1A218AA |
| HP Renew Tote | 1A216AA |
| HP Renew Tote | 1A217AA |
| HP Renew Travel 15.6-inch Laptop Bag | 2Z8A4AA |
| HP Spectre Folio Top Load | 8GF07AA |
| OMEN Transceptor 17 Duffel Bag | 7MT82AA |

Keyboards/Mice and Input Devices

Mice

| | |
|-----------------------------------|-----------|
| HP Bluetooth Travel Mouse | 6SP25AA ★ |
| HP Dual Mode Mouse | 6CR71AA ★ |
| HP 150 Wired Mouse | 240J6AA |
| HP 150 Wireless Mouse | 2S9L1AA |
| HP 220 Silent Wireless Mouse | 391R4AA |
| HP 280 Silent Wireless Mouse | 19U64AA |
| HP 930 Creator Wireless Mouse | 1D0K9AA |
| HP Bluetooth® Mouse 250 | 6CR73AA |
| HP Bluetooth® Mouse Z5000 | 2HW67AA |
| HP Dual Mode Mouse | 6CR72AA |
| HP ENVY Rechargeable Mouse 500 | 2LX92AA |
| HP Elite Presenter Mouse | 3YF38AA |
| HP Pavilion Gaming Mouse 200 | 5JS07AA |
| HP Pavilion Gaming Mouse 300 | 4PH30AA |
| HP Pavilion Gaming Mouse 300 | 4PH31AA |
| HP Spectre Rechargeable Mouse 700 | 3NZ70AA |
| HP Spectre Rechargeable Mouse 700 | 3NZ71AA |
| HP Spectre Rechargeable Mouse 700 | 4YH34AA |
| HP Wired Mouse 100 | 6VY96AA |
| HP Wired Mouse 1000 | 4QM14AA |
| HP Wireless Mouse 200 | 2HU82AA |
| HP Wireless Mouse 200 | 2HU83AA |
| HP Wireless Mouse 200 | 2HU84AA |
| HP Wireless Mouse 200 | 2HU85AA |

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| HP Wireless Mouse 200 | 2VY31AA |
| HP Wireless Mouse 200 | X6W31AA |
| HP Wireless Mouse 220 | 258A1AA |
| HP Wireless Mouse 220 | 3FV66AA |
| HP Wireless Mouse 220 | 7KX10AA |
| HP Wireless Mouse 220 | 7KX11AA |
| HP Wireless Mouse 220 | 7KX12AA |
| HP Wireless Mouse 220 with Pouch | 6JA61AA |
| HP Wireless Mouse 220 with Pouch | 6JA62AA |
| HP Wireless Mouse 250 | 3FV67AA |
| HP Wireless Mouse X200 | 6VY95AA |
| HP Wireless Mouse Z3700 | 4VY82AA |
| HP Wireless Mouse Z3700 | 7UH87AA |
| HP Wireless Mouse Z4000 | H5N61AA |
| HP X1000 Mouse | H2C21AA |
| HP X1500 Mouse | H4K66AA |
| HP X220 Backlit Gaming Mouse | 8DX48AA |
| HP X3000 G2 Wireless Mouse | 28Y30AA |
| HP X3000 G2 Wireless Mouse | 2C3M3AA |
| HP X4500 Wireless (Black) Mouse | H2W16AA |
| HP X500 Wired Mouse | E5C12AA |
| HP X500 Wired Mouse | E5E76AA |
| HP Z3700 Black Wireless Mouse | 26V63AA |
| HP Z3700 Black Wireless Mouse | VOL79AA |
| HP Z3700 Blue Wireless Mouse | VOL81AA |
| HP Z3700 Camo Wireless Mouse | 171D7AA |
| HP Z3700 Ceramic White Wireless Mouse | 171D8AA |
| HP Z3700 Forest Teal Wireless Mouse | 171D9AA |
| HP Z3700 Gold Wireless Mouse | X7Q43AA |
| HP Z3700 Red Wireless Mouse | VOL82AA |
| HP Z3700 Silver Wireless Mouse | X7Q44AA |
| HP Z3700 White Wireless Mouse | VOL80AA |
| HP Z5000 Bluetooth Mouse | E5C13AA |
| HP Z5000 Dark Ash Silver Wireless Mouse | W2Q00AA |
| OMEN Vector Essential Mouse | 8BC52AA |
| OMEN Vector Mouse | 8BC53AA |

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| OMEN Vector Wireless Mouse | 2B349AA |
| OMEN by HP Photon Wireless Mouse | 6CL96AA |
| OMEN by HP Reactor Mouse | 2VP02AA |

Keyboard and Mouse Kits

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|--|-----------|
| HP Pavilion Keyboard and Mouse 200 | 9DF28AA ★ |
| HP 150 Wired Mouse and Keyboard | 240J7AA |
| HP 230 Wireless Mouse and Keyboard Combo | 18H24AA |
| HP 330 Wireless Mouse and Keyboard Combination | 2V9E6AA |
| HP C2500 Desktop | J8F15AA |
| HP C2710 Combo Keyboard | M7P30AA |
| HP C6020 Wireless Desktop | P1F56AA |
| HP Pavilion Wired Keyboard and Mouse 400 | 4CE97AA |
| HP Pavilion Wireless Keyboard and Mouse 800 | 4CE99AA |
| HP Pavilion Wireless Keyboard and Mouse 800 | 4CF00AA |
| HP Wired Keyboard and Mouse 160 | 6HD76AA |
| HP Wireless Keyboard and Mouse 250 | 6JU16AA |
| HP Wireless Keyboard and Mouse 300 | 3ML04AA |

Keyboards

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|-----------------------------------|---------|
| HP Dual Mode Keyboard 1000 | 18J71AA |
| HP K2500 Wireless Keyboard | E5E78AA |
| HP Keyboard 100 | 2UN30AA |
| HP Pavilion Gaming Keyboard 550 | 9LY71AA |
| HP Pavilion Gaming Keyboard 800 | 5JS06AA |
| HP Pavilion Wired Keyboard 300 | 4CE96AA |
| HP Pavilion Wireless Keyboard 600 | 4CE98AA |
| HP Pavilion Wireless Keyboard 600 | 4CF02AA |
| OMEN Spacer Wireless TKL Keyboard | 9BU31AA |
| OMEN by HP Encoder Keyboard | 6YW75AA |
| OMEN by HP Encoder Keyboard | 6YW76AA |
| OMEN by HP Sequencer Keyboard | 2VN99AA |

Cables/Cable Kits/Cable Adapters

Cable Adapters

| | |
|-----------------------|-----------|
| HP USB-C to USB-A Hub | Z6A00AA ★ |
|-----------------------|-----------|

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|---------------------------------|---------|
| HP USB Type-C to RJ45 Adapter | V8Y76AA |
| HP USB-C to RJ45 Adapter | V7W66AA |
| HP USB-C to RJ45 Adapter | V7W66UT |
| HP USB-C to USB-A Hub | Z6A00UT |
| HP USB-C to USB-A Hub | Z8W90AA |
| HP USB-C to VGA Display Adapter | P7Z54AA |

Audio/Multimedia and Communication Devices

Speakers

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|---------------------------------|---------|
| HP Black Bluetooth Speaker 350 | 2D802AA |
| HP Black Bluetooth Speaker 360 | 2D799AA |
| HP Blue Bluetooth Speaker 350 | 2D803AA |
| HP Blue Bluetooth Speaker 360 | 2D800AA |
| HP Gaming Speakers X1000 | 8PB07AA |
| HP Silver Bluetooth Speaker 350 | 2D804AA |
| HP Silver Bluetooth Speaker 360 | 2D801AA |

Headsets

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|------------------------------------|---------|
| HP Bluetooth Headset 400 | 2ZW81AA |
| HP Bluetooth Headset 500 | 2J875AA |
| HP Boom Mic Headset 150 | 2EM62AA |
| HP Earbuds Black Headset 150 | X7B04AA |
| HP H2800 Black Headset | J8F10AA |
| HP In-Ear Headphone 100 | 1KF54AA |
| HP In-Ear Headset 150 | 2AP91AA |
| HP Pavilion Gaming Headset 400 | 4BX31AA |
| HP Pavilion Gaming Headset 600 | 4BX33AA |
| HP Stereo Headset H2800 | 2AP94AA |
| HP Stereo Headset H2800 | 2AP95AA |
| HP X1000 Wireless Gaming Headset | 7HC43AA |
| OMEN Blast Headset | 1A858AA |
| OMEN by HP Headset 800 | 1KF76AA |
| OMEN by HP Mindframe Prime Headset | 6MF35AA |
| OMEN by HP Mindframe Prime Headset | 6MF36AA |

Headphones

HP Wireless Earbuds G2

169H9AA

OMEN Dyad Earbuds

8JE67AA

Networking Products

Switches/Hubs/Routers/Converters/Repeaters

HP ENVY USB-C Hub

5LX63AA

Graphics Cards

Graphics Connectors/Adapters

HP HDMI to VGA Cable Adapter

X1B84AA

Batteries/Chargers/Adapters

Power Adapters

HP Pavilion USB-C to HDMI 2.0 Adapter

2PC54AA

Software

Application Software

★ : Recommended

Desktop Application Software

| | |
|---|---------|
| MS Office Home and Business 2019 for PC | 6MW82AA |
| MS Office Home and Student 2019 for PC | 6MW81AA |
| Microsoft Office 365 Business Premium | 6MW80AA |
| Microsoft Office 365 Home | 6MW78AA |
| Microsoft Office 365 Personal | 6MW79AA |

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