

## Claim form

The Buy It Direct Cash Back Promotion offers you some great savings. Get up to £100 cash back on selected Acer Aspire Timeline Laptops.

Simply purchase one of the qualifying products, complete this claim form and send it together with your proof of purchase and delivery to the address below. Please note that only the part codes listed below are eligible for this promotion. To ensure that your purchase qualifies for this cash back offer, please check the list below or at

[www.laptopsdirect.co.uk/Aspire\\_Timeline\\_Cashback/page.asp](http://www.laptopsdirect.co.uk/Aspire_Timeline_Cashback/page.asp)

### **To claim your cash back, follow these simple steps.**

1. Purchase any product from the qualifying product list between the 1st and 30th September 2010

**All claim forms and supporting documentation must be received between 14 and 30 days from invoice date.**

See terms and conditions attached for full details

2. Complete the claim form
3. Attach proof of purchase. The part codes and Invoice date need to be circled on the invoice.
4. Keep copies for your records
5. Send by registered post to: Timeline Cash Back, Buy It Direct, Trident Business Park, Neptune Way, Leeds Road, Huddersfield, HD2 1UA
6. You will receive an email when the claim is received and an email when the claim is approved.
7. If all is correct and present, your rebate payment will be sent within 45 days of your claim approval.

Please print (Block Capitals)

First Name: .....

Surname: .....

Address: .....

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Postcode: .....

Email address: .....

Daytime phone number: .....

Invoice Number: .....

Date of Purchase: .....

Product code of item being claimed for:

Model Number	Price before Cashback	Cashback amount	Price after Cashback
LX.PE602.039	399.97	£50	349.97
LX.PCR02.021	599.97	£100	499.97
LX.PED02.015	499.97	£100	399.97
LX.PBBOX.121	549.97	£100	449.97
LX.PE702.016	499.97	£50	449.97

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Enter the Serial No. of your laptop: .....

Date of Delivery: .....

Is this your first laptop? Y / N

Is this your first purchase from Laptops Direct? Y / N

How many PCs / laptops are there in your household?

Have you ever purchased from any of our other stores?

Direct TVs

Servers Direct

Appliances Direct (formerly Trade Appliances)

Aircon Direct

How would you rate the service you have received to date?

- Excellent
- Good
- Satisfactory
- Unsatisfactory

Please give any feedback you think we would find useful:

Customer Signature: ..... Date: .....

*Buy It Direct respect your privacy and never passes details onto third parties except where necessary for the fulfilment of your order, or where required to do so by law.*

I have included proof of purchase.

## Definitions

"The Company" and "The Promoter" is Buy It Direct Ltd, trading as Laptops Direct, Acer Direct, Direct TVs, Appliances Direct, Servers Direct, AirCon Direct, Iviewcameras, Projectors Direct, Buyitdirect & Shop Targus

## Terms and Conditions

1. Subject to the remainder of these terms and conditions customers can claim the cash back amount on The Companies 'Qualifying Products' (see full list at [www.laptopsdirect.co.uk/Aspire\\_Timeline\\_Cashback/page.asp](http://www.laptopsdirect.co.uk/Aspire_Timeline_Cashback/page.asp) offer dated August 2010) purchased between 2nd and 31st August 2010.. This offer can not be combined or used in conjunction with any other cashback offer.
2. To take advantage of the promotion, customers must print out and complete the claim form (which can be downloaded at [www.laptopsdirect.co.uk/Aspire\\_Timeline\\_Cashback/page.asp](http://www.laptopsdirect.co.uk/Aspire_Timeline_Cashback/page.asp)) and send it registered post, along with proof of purchase to the address set out in the claim form. The invoice must clearly show the qualifying products purchased, the purchase price and the date of purchase. The participant must not send original receipts. The claim form must be received by The Company between 14 and 30 days from the date stated on the invoice. Claim forms received outside this period will be rejected. Original Invoices sent will not be returned.
3. The promotion is valid in respect of qualifying products purchased directly from The Company. The promotion is only valid for end user customers; claims where the products purchased will be resold or rented to a third party are ineligible for this promotion.
4. Once the claim has been approved, the participant will receive confirmation of approval of the claim form by email.
5. The cash back amount will be credited to the account that the individual has paid from. No other account can be credited. If payment is made by BACS, the cash back will be sent by cheque made payable to the individual stated as the purchaser and will be dispatched to the invoice address only.
6. Allow 45 days for receipt of cashback from acknowledgment of your successful claim.
7. All instructions form part of these terms and conditions. The cash back will only be paid upon satisfaction by the participant of these terms and conditions. By completing the claim process participants confirm their acceptance of these terms and conditions. Return of the qualifying product following or prior to submission of the claim for the cash back will disentitle the participant to the cash back.
8. The promotion is open to residents of UK only. This offer is not open to employees of The Company, their agents, wholesalers, resellers, retail staff, retailers, participating stockists or anyone connected with the promotion. Claims must be submitted by the end user customer only. Resellers may not submit claims on behalf of their customers.
9. The offer is valid only in the UK for private end users. This offer may not be combined with any other promotional offers or special pricing offered on the qualifying products during the timescale of this promotion.
10. For questions regarding the status of your claim, please email: [cashback@buyitdirect.co.uk](mailto:cashback@buyitdirect.co.uk)
11. The cash back cannot be granted to the participant who: a) has not purchased a qualifying product within the promotional period; and/or b) has not completed the claim form; and/or c) has not supplied proof of purchase; and/or d) has not submitted their claim to the address set out in the claim form between 14 and 30 days from the date of purchase; and/or f) failed in any way to comply with these terms and conditions.
12. The promoter reserves the right to disqualify incomplete, altered or illegible claims. No responsibility will be accepted for submissions which have been lost, or are late, damaged, mis-directed, delayed in the post or insufficiently pre-stamped. Proof of posting will not be accepted as proof of delivery.
13. The Company is not responsible or liable for any technical, hardware, software, server, website, or other failures or damage of any kind to the extent that this prevents the participant from or otherwise obstructs him/her in participating in the promotion.
14. The Company reserves the right to audit all requests to ensure that the terms and conditions of the promotion have been met and to request additional information regarding any and all claims and supporting documents.
15. All documentation submitted for this promotion becomes property of The Company and will not be returned. Submission of false, incorrect, misleading or fraudulent documentation may result in disqualification from this promotion and future Company promotions and may result in the submitter being subject to prosecution.
16. The Company may declare this promotion to be void where it is taxed, regulated, prohibited or restricted by applicable law.
17. The decisions of The Company in respect of any and all aspects of the promotion will be final and binding.
18. The Company reserves the right to amend or cancel the terms of this offer without notice.
19. Participants providing an incomplete claim form will be notified via email and offered the opportunity to provide the required items within seven days. If the participant still fails to comply with the terms and conditions, the claim for cash back will be refused.
20. The address for sending in claim forms is Timeline Cashback, Buy It Direct Ltd, Unit A, Trident Business Park, Neptune Way, Leeds Road, Huddersfield, HD2 1UA.