

A GREAT RETURN ON GOOD DESIGN



29 October to
30 November 2008

Buy a qualifying HP Pavilion Home Desktop, Notebook or Tablet PC with a retail price of over £600 (including VAT) and HP will give you £100 cash back*.

Qualifying products

HP Pavilion Home Desktop PCs
m9351 • m9361 • m9365

HP Pavilion Home Notebook PCs
dv5-1000 • dv5-1008 • dv5-1009 • dv5-1010 • dv5-1011EA • dv5-1012 • dv5-1020
dv7-1000 • dv7-1000EA • dv7-1002 • dv7-1003 • dv7-1004 • dv7-1050 • dv7-1001EA

HP Pavilion Tablet Notebook PCs
tx2510 • tx2530 • tx2530EA • tx2540 • tx2550EA • tx2500

To find out more or to
submit your claim, visit
www.hp.com/uk/great-return

THE
COMPUTER
IS
PERSONAL
AGAIN.



*Terms and Conditions apply. Visit www.hp.com/uk/great-return for full Terms and Conditions.

How does it work?

1. Buy a qualifying product with a retail price of over £600 inc. VAT between 29 October and 30 November 2008
2. Keep your receipt or invoice
3. Complete the online form at www.hp.com/uk/great-return to claim your cash back*

1. The promotional period is from 29 October 2008 until 30 November 2008.
2. Subject to the remainder of these terms and conditions customers can claim £100 cash back on any qualifying HP Pavilion PC when purchased for a price of £600 inc. VAT or above. In order to qualify, the valid PC needs to be purchased between 29 October 2008 and 30 November 2008. Customers may claim cash back for a maximum of 2 qualifying HP Pavilion PC's during the period of the promotion. The qualifying HP Pavilion PC's are listed here: Qualifying Notebooks Model Numbers dv5-1000, dv5-1008, dv5-1009, dv5-1010, dv5-1011EA, dv5-1012, dv5-1020, dv7-1000, dv7-1000EA, dv7-1002, dv7-1003, dv7-1004, dv7-1050, dv7-1001EA. Qualifying Tablet Notebooks Model Numbers tx2510, tx2530, tx2530EA, tx2540, tx2550EA, tx2500. Qualifying Desktop Model Numbers m9351, m9361, m9365
3. Customers have 14 days to submit and enter their cash back claim from the time of purchase. Any claims submitted after the 14 day time period will be denied. The date on the receipt marks the date of purchase.
4. Not all qualifying products will be available in all retail outlets. The promotion is only valid on products that are in stock at the point of purchase and within the promotional period.
5. HP employees, resellers or retailers are not permitted to make a claim on behalf of an eligible end user.
6. To take advantage of the promotion, customers must complete the online claim form available on www.hp.com/uk/great-return and upload their receipt. Alternatively the receipt can be e-mailed to great-return@hp.com or faxed to +49 - 7031 / 7632-111 or posted to PO BOX 7393, Reading, RG27 7JJ as long as the order number has been written on the receipt. If this number has not been written on the receipt then the claim will be deemed invalid. The receipt also needs to be sent within 14 days of completing the online claim form in order to be valid. Proof of order or despatch will not be accepted. The receipt must clearly show the qualifying products purchased, the purchase price and the date of purchase. The participant must not send original receipts.
7. An application can only be accepted with the entry of the personal details as set out in the application form online on the promotional web page. Any other form received in another manner than prescribed above will not be accepted. HP shall be entitled in its absolute discretion to reject any claims which do not comply with these terms and conditions; are illegible, are incomplete or are altered from the form.
8. To fully complete the form, claimants must provide their name, email address, telephone number, bank details, and details of the products they purchased and answer required questions and complete the privacy statement section. Answers must be in the official language(s) of The United Kingdom. In collecting this information HP shall comply in all respects with the HP privacy policy. HP may from time to time share such information with its business partners. Such partners shall at all times be subject to adequate contractual provisions to protect your privacy.
9. This promotion does not affect purchasers' or participants' statutory rights. Faulty, damaged or defective products, and products which are the subject of consumer credit or distance selling transactions must be returned to the retailer for replacement or rebate as provided by, and in accordance with, local law in the country of purchase.
10. The promotion is valid in respect of qualifying products purchased either directly from HP or an authorised retailer of HP. For a full list of authorised HP retailers please visit www.hp.com/uk/e-locator purchases direct from HP distribution partners are ineligible. The promotion is only valid for end user customers; claims where the products purchased will be resold or rented to a third party are ineligible for this promotion.
11. Once the claim has been received, the participant will receive confirmation of receipt of claim by email. It is the claimant's responsibility to contact the HP promotions team using the email address above if they have not received this confirmation within seven days of their claim being submitted.
12. Cash back can only be issued through a bank credit transfer. The cash back will be issued into the account that the claimant supplied the details for within the online claim form. HP regrets that no other form of payment can be issued.
13. Allow 45 days for the total sum to be credited into the claimant's specified account from acknowledgment of your successful claim.
14. Rebate is inclusive of all taxes. Where this rebate payment constitutes a taxable benefit, all tax liability lies with the recipient.
15. All instructions form part of these terms and conditions. The cash back will only be paid upon satisfaction by the participant of these terms and conditions. By completing the claim process participants confirm their acceptance of these terms and conditions. Return of the qualifying HP product to the seller following submission of the claim for the cash back will disentitle the participant to the cash back.
16. The promotion is open to residents of the UK only. Claims must be submitted by the end user customer only. Resellers and retailers may not submit claims on behalf of their customers.
17. This offer can be combined in conjunction with the HP half price wireless printer promotion as long as the retailer is running both promotions and is subject to the availability of qualifying stock and the terms and conditions of the printer promotion are also adhered to.
18. For questions regarding the status of your claim, please email: great-return@hp.com
19. The cash back cannot be granted to the participant who: a) has not purchased a qualifying HP product within the promotional period; and/or b) has not completed the claim form; and/or c) has not supplied proof of purchase within 14 days of submitting the online claim; and/or e) failed in any way to comply with these terms and conditions.
20. The promoter reserves the right to disqualify incomplete, altered or illegible claims. No responsibility will be accepted for submissions which have been lost, or are late, damaged, mis-directed, delayed in the post or insufficiently pre-stamped. Proof of posting will not be accepted as proof of delivery.
21. HP is not responsible or liable for any technical, hardware, software, server, website, or other failures or damage of any kind to the extent that this prevents the participant from or otherwise obstructs him/her in participating in the promotion.
22. HP reserves the right to audit all requests to ensure that the terms and conditions of the promotion have been met and to request additional information regarding any and all claims and supporting documents. All documentation submitted for this promotion becomes property of HP and will not be returned. Submission of false, incorrect, misleading or fraudulent documentation may result in disqualification from this promotion and future HP promotions and may result in the submitter being subject to prosecution.
23. HP may declare this promotion to be void where it is taxed, regulated, prohibited or restricted by applicable law.
24. The decisions of Hewlett-Packard in respect of any and all aspects of the promotion will be final and binding.
25. HP reserves the right to amend or cancel the terms of this offer without notice.
26. The promoter is: Hewlett-Packard Limited, Amen Corner, Bracknell, Berkshire, RG12 1HN.